

### Dell SSD Meaningful Performance

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## Customer centric performance benefits

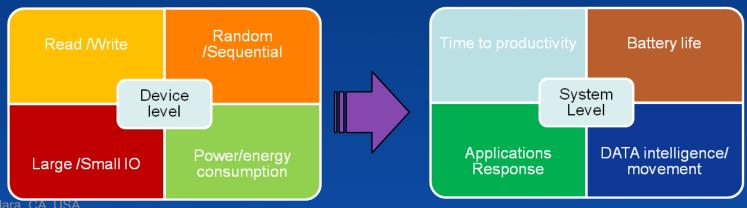
#### Customers want to:

- Get to productivity faster
- Never see an hourglass (wait)
- Make sure their data is safe
- Make battery last longer
- Make flash solution simple to use and deploy



## Dell's approach to performance assessment

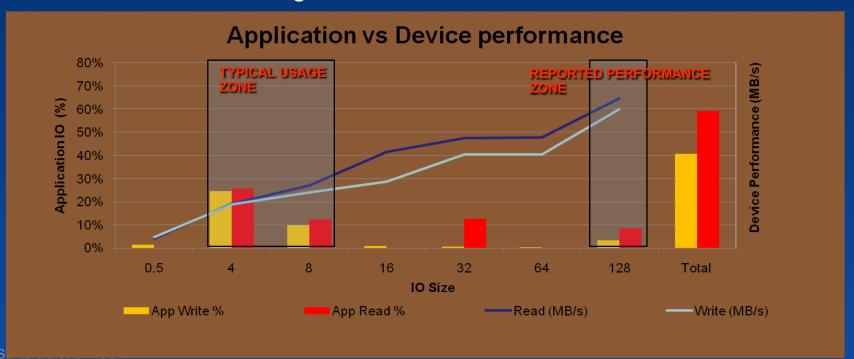
- Must bring customer benefit
- System level performance, not device
  - Device performance is interesting and useful, but may not correlate with overall system performance
  - In most cases, customers buy systems, not drives





# Reported compared to actual performance

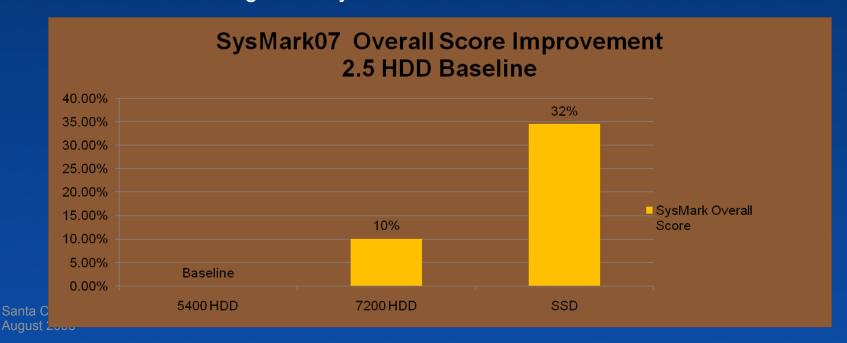
- Reporting the highest MB/s number may not correlate with customer benefit
- Device performance that is aligned with application usage will result in the highest customer benefit.





### **Customer impact**

- Sysmark correlates with customer benefits.
  - ~10% is noticeable
  - ~20 % is very noticeable
  - ~30 % is significantly noticeable





#### Call to action

- Develop benchmark tools that correlate with customer usage and benefit
- Enhance Device performance that aligns with application usage to result in customer benefit
- Work with PC OEMs to explore new methods for performance enhancement
  - e.g. BIOS, Storage drivers and applications