SSD Adoption Trends

August 13, 2013 frank.berry@itbrandpulse.com





This report includes charts without numbers. The report with numbers is available for \$1,500. Contact <u>cheryl.parker@itbrandpulse.com</u> to order.







Flash Memory One Year Ago



Flash Memory 2013 SSD Brand Leaders

Flash Memory 2013 SSD Adoption Trends



A trusted source of product testing, IT pro research, and analysis about data center infrastructure



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Breaking down walls between customers and you





Selected IT Brand Pulse Customers











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One Year Ago Today

TI

OEMs were lining up, but cautious about dropping-in

Big OEM hybrid brands were surrounded by start-up all-flash system brands

What do you perceive as the MOST GAME-CHANGING ENTERPRISE IT TECHNOLOGY of 2012?





Who do you perceive as the HOTTEST ENTERPRISE IT COMPANY in 2012?









Flash Memory One Year Ago



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IT Brand Leader Program

- Annual surveys covering enterprise infrastructure
- Non-sponsored
- Respondents are IT professionals from large enterprise, SMB and HPC environments

The symbols for IT brand leadership





2013 SSD Brand Leader Survey Respondents

Acadient ACCi Accident Fund Insurance Co. Acendex Alba Health Argonne National Labs ARI Fleet Management Artesian Water Co (DE State water utility) AT&T AWC AXA Rosenberg Global Services LLC Baylor College of Medicine Berkshire Capital Securities Boeing Case Western Reserve University **Chevron Phillips Chemical** City of Mount Prospect, IL City of Sun Prairie, WI CitySquare, Dallas Collette Vacations CT Economic Resource Ctr (CERC) Daimler AG

Dallas Nursing Institute

Delmont Laboratories Deloitte Services LP Deutsche Telekom NA Disney Interactive DT Productions Duke University

Duquesne University El Paso County Sheriff e-Miles Fairfield Residential Company LLC GE Global Research

General Motors

Hire-Ability Hormel Foods Corporation Houghton Mifflin Harcourt IDS Raytheon Imagitas Independence Blue Cross (IBX) Institute of Geophysics and Planetary Physics InterNexus J. B. Hunt Transportation Jamaica Hospital Medical Center

Kawasaki

KLA-Tencor LA Dept. of Transportation

Lockheed Martin Marriott International Mimeo Monsanto NASA Nat. Ctr for Atmospheric Research (NCAR/UCAR) National Institute of Health (NIH) National Institute of Standards and Technology NAVMISSA - URS Federal Services **NBC** Universal New York Life Insurance Company New York Stock Exchange Northrop Grumman **Ogilvy and Mather Owens Cornina** PA Office of Administration Pacific Northwest National Laboratory (PNNL) Paramount Consulting LLC Pitnev Bowes Purdue University Raytheon

Reader's Digest

Rutgers Univ. Brain Imaging Center

S.F. Public Utilities Commission Sonic Healthcare USA Sonv Online Entertainment Sonv Pictures South Dakota Board of Regents St. Luke's Hospital Stanford University Svmcor Inc Temco Service Industries Transamerica Unisvs United Health Services Credit Union University of Florida Health University of Minnesota Medical School University of Virginia University of Washington UQM Technologies Urban Retail Properties USAN Utah State Office of Education Verizon Wireless Virginia Tech WC Bradlev Yale University Zions Bancorporation



Quantum.

PRODUCTS 🛨



SUPPORT 🔠 🛛 PARTNERS 🚹

ABOUT US -

QUANTUM CERTAINTY

DIGIC is CERTAIN

StorNext enables award-winning graphics studio to stay ahead of competition with fast, flexible and scalable digital workflow processes.

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The kind of extreme and random workload that we demand is beyond what any ordinary file system can support, but StorNext handles it every day.

> GABOR KALI Head of Systems Administration for Digic Pictures











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Do IT Professionals care what's under the covers when it comes to their equipment?



Yes they do! IT Pros know what drive brands are spinning inside their equipment. OEMs may want all of us drive guys to be strictly vanilla but to IT pros, there is a difference ... especially when it comes to enterprise storage. Each month IT Brand Pulse selects a handful of product categories and asks IT professionals who they perceive as the leader in these particular enterprise categories in **5** critically important areas including:

About the Author



Barbara Craig Senior Product Marketing Manager

Do IT Professionals care what's under the covers when it comes to their equipment?

Big Foot Sighted in Germany (with Constellation ES.2 3TB Drives in tow)

Busy Bees in Minnesota – Seagate Enterprise Stings the Competition!

Cisco Systems Innovation Leader Network Operating Systems WLAN Controllers/Switches Firewalls FC Network Monitoring Low Latency Switches **Ethernet Switches**



Claudio DeSanti Data Center Business Group

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0:16 / 1:59

11

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- » ProLiant SL (Scalable Systems)
- » ProLiant MicroServer (Just Right First Server)
- » ProLiant Solutions
- » Insight Software
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MARKET LEADER	HP Enterprise Set HP Enterprise Set topped the Perfor Innovation Lead » Read More	ervers ervers voted Market Leader in th irmance Leader, Reliability Lea er categories	ne April 2011 IT Brand Pulse study. Also ader, Services & Support Leader and		



Below, please find some of our latest customer case studies for the ProLiant portfolio. HP proudly presents its awards



Trusted by Industry Leaders Worldwide

Enterprise Storage Technology – HGST



 Broa Solu ultra-



deliver solutions for a broad range of missioncritical enterprise storage systems - from highcapacity storage applications to high-performance servers.

 Award-winning HGST Enterprise Storage Drives – Listed below are but a few of the accolades that HGST Ultrastar[™] storage drives have received to date

RELIABILIT

nterprise HD

IT Brand Pulse

Reliability Leader Award

May 2012

LEADE



Ultrastar 7K3000 Editor's Choice Award August 2011







Ultrastar SSD400S B SSD "Well-rounded offering ready for heavy enterprise use" April 2012



IT Brand Pulse Performance Leader Award May 2012

2012 SSD Brand Leaders	MARKET Vietget her					
All Flash SAN SSDs	TMS	TMS & NextIO	TMS	TMS	TMS	Pure Storage, Violin Memory & TMS
All Flash NAS SSDs	Nimbus	Nimbus	Nimbus	Nimbus	Nimbus	Nimbus
All DRAM SAN SSDs	TMS	TMS	TMS	TMS	TMS	TMS
All Flash Unified SSDs	Nimbus	Nimbus	Nimbus	Nimbus	Nimbus	Nimbus
PCIe Adapter SSDs	Fusion-io	Intel	Fusion-io	Intel	Intel	Fusion-io
SAS/SATA SSDs	Intel	Intel	Intel	Intel	Intel	Intel
Cache SSDs	EMC	EMC	EMC	EMC	EMC	Fusion-io
NAS Cache Appliances	Cache IQ	Cache IQ	Violin Memory	Cache IQ	Cache IQ	Violin Memory
SSD Controller Chips	LSI	LSI	Intel	Intel	Intel	LSI
Hybrid HDD/SSD Systems	EMC	EMC	EMC	EMC	IBM	IBM





Brand leadership by acquisition

2013 SSD Brand Leaders	MARKET Words of the		PERFORMANCE PERFORMANCE LEADER Vorsing if free		SERVICE NOT SUPPORT	
All Flash SAN SSD Systems	EMC/ XtremIO	NetApp	EMC/ XtremIO	EMC/ XtremIO	EMC/ XtremIO	EMC/ XtremIO
All Flash NAS SSD Systems	Nimbus Data	Nimbus Data	Nimbus Data	Nimbus Data	Nimbus Data	Nimbus Data
All DRAM SAN SSD Systems	IBM / TMS	IBM / TMS	IBM / TMS	IBM / TMS	IBM / TMS	IBM / TMS
All Flash Unified SSD System	Nimbus Data	Nimbus Data	Nimbus Data	Nimbus Data	Nimbus Data	Nimbus Data
PCIe SSD DAS Adapters	Fusion-io	Fusion-io, Intel, SanDisk	Fusion-io	Fusion-io	Intel	Fusion-io
PCIe SSD SAN Adapters	QLogic	QLogic	QLogic	QLogic	EMC	QLogic
SAS/SATA SSD Modules	Seagate	Western Digital	Samsung	Intel	Intel & Seagate (tie)	Samsung
SSD DAS/SAN Cache	NetApp	NetApp, SanDisk, FlashSoft	Fusion-io/ IO Turbine	Fusion-io/ IO Turbine	EMC, NetApp	Fusion-io/ IO Turbine
SSD NAS Cache Appliance	NetApp / Cache IQ	NetApp / Cache IQ	NetApp / Cache IQ	NetApp / Cache IQ	NetApp / Cache IQ	NetApp / Cache IQ
SSD Controller Chips	LSI/SandForce	LSI/SandForce	LSI/SandForce	LSI/SandForce	LSI /SandForce	LSI/SandForce













































Flash Memory One Year Ago



Memory 2013 SSD Brand Leaders



Flash Memory 2013 SSD Adoption Trends




SOMETIMES YOU CAN'T

If there is not enough supply

The capacity optimized HDD dance

"If you can't get rid of the skeleton in your closet, you'd best teach it to dance."

George Bernard Shaw

My organization plans to completely replace HDDs and deploy SSD as primary storage:

Never. It will always be more expensive than HDD and be used only for applications which can justify the added cost

When SSDs are the same \$/GB of HDDs

When SSDs are within 50% of the GB of HDDs

When SSDs are within 40% of the GB of HDDs

When SSDs are within 30% of the \$/GB of HDDs

When SSDs are within 20% of the \$/GB of HDDs

When SSDs are within 10% of the \$/GB of HDDs

■2013 ■2012





If QUALITY is defined as the ability to meet or exceed its intended purpose, which of these features are metrics for ENTERPRISE HDD QUALITY (select all that apply):





Rank the importance of these features when you select an Enterprise HDD:





HDDs inside my organization's DISK ARRAYS were selected by:





My organization mixes different types of disk drives in our disk arrays in order to achieve the best cost for the reliability, capacity and performance we require:





We use the following strategies for maintaining spare Enterprise HDDs (select all that apply):





What I do to increase the performance of my disk arrays is (select all that apply):





Driving SSD Adoption

Trust

My organization uses the following SSD strategies (select all that apply):

Use disk-based storage because SSD is too expensive

Use SAN based SSD arrays because the performance is much better than disk-based SAN arrays and it can be shared by all servers

Add SSD to disk arrays because we trust our disk array products and vendors, and we are familiar with how to deploy and manage them

Use server based SSD because it is closest to the processor thus offering the absolute best performance



Other (don't know)





My organization has deployed the following types of SSD products (select all that apply):







I have already purchased the following brands of SSD:



I will purchase the following brands of SSD in the next 12 months:





The following type of server most driving the adoption of SSD in my environment is:





The percent of physical servers in my environment which are virtualized:





The average number of VMs per server in my environment:



■Q2 2013 ■Q1 2013 ■Q4 2012 ■Q3 2012



The percent of clients in my organization using virtual desktops:





When I purchase HDD and SSD storage, I factor in compression, de-duplication and thin-provisioning to calculate my price per "usable" gigabyte:





Percent of servers in my environment accessing some type of SSD storage:





SSD will comprise approximately this percentage of my organization's combined SSD and HDD disk capacity:





IT Priorities: Protect data and keep it flowing

The most important feature of an SSD for my environment is:

Performance (IOPs)	1
Cost per gigabyte	
The cost per IOP	
Endurance in terms of writes	
The endurance in terms of number of writes	
Interoperability with existing storage systems and software	
The brand of SSD Controller (Intel, LSI/SandForce, etc.)	
Other	■2013
The same brand as my existing storage systems	■2012
The type of NAND Flash (MLC or SLC)	



My organization's strategy for SSDs vs. High RPM Drives:





Regarding the performance of SSD systems, I believe (select all that apply):

The performance of SSD systems on the market are vastly different The performance of SSD systems on the market vary a little, but not a lot SSD systems performance differs mostly based on drivers and software that manage the flash in the storage system SSD systems performance differs mostly based on the flash controller used in the system Most SSD systems perform about the same because they use the same flash memory 2013 Other (please specify)



IT doesn't want to know how to build the watch

SSDs with the following type of NAND Flash are best suited for my environment:





There are different types of Flash Memory (MLC, SLC, TLC, etc.) with new characteristics that define how it works in the data center (wear leveling, write endurance, etc.):





There are different types of Flash Storage systems (All Flash Arrays, Hybrid Arrays, PCI e cards, etc.) with new characteristics that define how they work in the data center (software defined vs. plug-and-play SSD, captive PCI e vs. shared PCI e SSD, permanent storage vs. cache, etc.). I:



The most strategic (irreplaceable) component of a complete SSD storage solution is the:





Potential blind spots in the future

Gul

I see Software Defined Storage as a technology that:

Other

Will emerge as a class of storage virtualization software separate from the storage hardware--and more important than the commodity storage hardware.

Is an inseparable feature of an enterprise storage "solution"







The following company is most likely to gain significant market share as a result of the transition to software defined networking (SDN):



Technology is emerging which allows cache across PCIe SSD cards in different servers to be pooled in a SAN, and provisioned as needed in LUNs. Pooling PCIe SSD cache across servers. I consider this technology:





Some SSD products are "programmable" so they fit into a software defined storage environment. Other SSD products have most functions embedded in the controller hardware. What is best for my organization in the future is:

Controller hardware based SSD for a more plugand-play storage. Programmable SSD for flexible software defined storage -- but we want vendors to do the programming in their apps Programmable SSD for flexible software defined storage -- and we will do the programming Other 2013



In-memory processing is where data is loaded into DRAM (or flash memory) instead of hard disks so IT spends less time on data modeling, query analysis, cube building and table design. My organization:



72
Storage system network interfaces are making speed jumps in the next year to 16Gb Fibre Channel and 40Gb Ethernet (NAS, iSCSI and FCoE). I would describe my organization's strategy for next generation storage to be:





Enterprise Market Tectonics

Left the premises and quickly replacing the PC as enterprise client.

Laying fiber in Kansas City and Austin. Using inexpensive HS, SW & service – model. Apps SONY

Content/

Hyper-Scale Google

Carriers

Cloud computing services a high priority

at&t

Cloud Data Centers

web services

Enterprise

Data Centers

Mobile Clients

Building private clouds. Expensive HW, SW, and service model.

Talking to Enterprise CEOs and CFOs about replacing their "legacy on-premises infrastructure". Using inexpensive HW, SW & service model.

IT sees they're paying a higher toll



Mature Global Industries







Enterprise IT Industry







Inflection Point

Business goes on the new heights

Cloud Big Data Globalization

ICT

10x change in an element of the business. What worked before doesn't work now. The executives are the last to know.

Source: Only the Paranoid Survive, by Andy Grove

Business declines

Wanted: A New Class of Enterprise Infrastructure





Enterprise Ready Cost Competitive Forward Looking

<Your name here>



Customers will figure it out

The bottom line



Need



Media player customers recognize the added value of solid-state and pay a premium up to 10x (1,000%)

CD Player (~\$40)



Sony DEJ011 CD Walkman« Portable CD Player by Sony

\$39.95 \$38.94

Order in the next 30 hours and get it by Tuesday, Aug 21.

More Buying Choices \$38.94 new (3 offers) \$19.95 used (11 offers) Solid State Media Player (~\$400)



d shuffle \$49 Fr



iPod nano From \$129-\$149



iPod classic \$249



iPod touch From \$199-\$399



I estimate approximately this percentage of Enterprise HDDs in my organization's SAN arrays and servers will FAIL every year:





Describe the "perfect" HDD for your Enterprise server and storage systems:

- ٠ One that doesn't fail in say 8 - 10 years and create less heat for the server room.
- 24 hour up time, low heat, highest . throughput
- high rpm, medium capacity (so i can get more read-write h
- Both high capacity ٠ capacity SSDs.
- cheap, fast, good, to only two of thes
- zero latency, low power, high mtbf, low . cost, high capacity.
- . Reliable, ease to manage and price sensitive
- Included in a server or a SAN ٠
- . Free, fast, and big .
 - All SSD's!
- High MTBF •
- Low cost/GB
- . Small form factor
- Low power consumption"
- . Highest reliability in a high temp environment with a cost effective deployment
- fast, huge, power thrifty and reliable
- . Not sure
- High MTBF, low price, state of art capacity
- Fast, reliable, inexpensive
- . never fails
- Reasonable price and fast that can be used ٠ for tiering data on storage arrays
- Very reliable
- Inexpensive ٠
- high capacity, large cache, low power, great reliability, medium speed .
 - High rpm, high mttf and low cost
- Fast, reliable, inexpensive per GB ٠
- full SSD san and nas ٠
- Fast, reliable, cheap .
- Fast, Reliable and Inexpensive

- All 100% SSD when the prices are reasonable. •
- Fast, large and reliable.
- High performance SSD for those applications that would benefit the most. HDD for those applications that are not disk heavy and can do very well with slower low cost

NEVER FAILS ailures and longer warranty ity, low power consumption, like SATA - good luck

- It should be scalable and sustainable
- Reliable with good warranty.
- High performance, high MTBF.
- Good performance, high capacity, never crashes
- Fast, reliable, and cheap.
- None
- Fast, Che

•

- High per
- speed & HDD
 - No comment

never fail

- Fast, cheap and reliable.
- Don't know
- ultra fast, high capacity, extremely high throughput
- The perfect HDD would be fast, reliable, and selfmonitoring to allow for proactive maintenance.
- "Infinite space, infinite reliability,
 - My concerns are really SMART predictive drive failure. low power, medium high performance, medium high reliability. My systems are redundant, so a blown drive is not a big hiccup, as long as I don't lose to many at once. Predicative failure via SMART has really changed how I feel about drives and drive maintenance."
- Low cost, high capacity, low MTF
- high rpm. lots of cache
- Meets the criteria listed above.
 - Low cost, high cap, SSD
- Integrates with our current storage architecture.
- one that is fast and never fails

- 10K 900GB SAS 2.5"
- ٠ Large SSD, Low Price
- Reliable and self-healing.
- Largest capacity, fastest, highest cache, lowest price, reliable
- Cheap and lasts forever. ٠
- One that is donated, and support is provided as well, and works well for us.
- WD has a high reliability for us and is a solid brand that our vendor carries.
- ٠ Fast, reliable and inexpensive
- One that you put into the device and never have to worry about.
- Faster
 - SSD drive form factor 2.5 inch. low power
 - , highest IOPS, largest

NEVER CRASHES fast

nd price with a long MTBF.

- High tolerance
- Replace all HDD with SSD
- high performance and low price
- Long lasting, inexpensive, fast, stable.
 - Fast, cool, reliable
 - Reliable, adequate performance (seek time and transfer

NEVER HAVE TO WORRY

- Fast and reliable.
- Not sure •
- high performance
- Fast, large, reliable, inexpensive application to allow for my department to acquire the five (9's).
- reliable and cheap •
- Fast I/O, cheap price per GB, reliability

- Lasts forever and then some while giving me constant performance.
- big fast and cheap :)
- Reliable
- High performance. Low cost. No failure
- two builds,: 1 based on capacity & 1 on performance
- cheap and fast
- Fast and reliable
- Fast, reliable, cheap
- Low cost/GB and high reliability
- Fast data throughput and high MTBF.
- reliable and cheap
- High reliability and capacity at a quality price.

uses very little power, quiet operation.

- Very reliable, fast RPM, high capacity, low latency
- fast, reliable and cheap
- Reliable / MTBF high, Excellent support / maintenance, cost, security / encryption features, ease of use

Huge capacity, fast speed, large cache, never breaks,

An HDD that delivers the performance and reliability our

st of a spinning

84

Low cost, SSD high capacity MTTF of 10 years. 7200 RPM or greater.

organization requires.

Adaptable hybrid

fast and reliable!

None.

NA

•

A low cost, high capacity SSD

High bandwidth, IOPS and MTBF

15k RPM, 2.5" form factor, 900G, 16G cache

Cheap and never fails, no latency, 25K RPM

TBR

PULSE

. ...

2.5"" form factor.

3+ TB "

.

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By eliminating HDD crashes, I expect the operating costs of SSD based storage arrays to be:

1-10% less than an HDD based storage array
11-20% less than an HDD based storage array
The same as an HDD based storage array
21-30% less than an HDD based storage array
More than 30% less than an HDD based storage array

Other





My experience with SSD so far (all that apply):





What I value most from SSDs is:

Deployment is simplified when I meet my I/O performance needs with one SSD versus many HDDs Service is simplified because SSDs don't crash like HDDs do Management is simplified because I don't need to load balance HDDs







A substantially longer warranty period for SSD storage systems is a strong indicator that SSD technology is more reliable than HDD storage systems. I believe this is:





The Magic Number

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HDD

About the Authors



Frank Berry CEO and Senior Analyst

Frank Berry is a senior analyst with IT Brand Pulse. Prior to founding IT Brand Pulse, Frank was vice president of product marketing for QLogic, vice president of corporate marketing for QLogic, and vice president of worldwide marketing for Quantum. <u>frank.berry@itbrandpulse.com</u>



Cheryl Parker

Director and Senior Analyst - End User, Channel, and OEM Research

Cheryl Parker oversees the End User Research practice for IT Brand Pulse. Cheryl and her team conduct IT Brand Leader Surveys, Technical Product, Customer Satisfaction Surveys, Focus Groups and custom research, as well as compile Product Databases. Cheryl has more than 20 years in sales/marketing/research, and is a former reporter/sportswriter for the *Los Angeles Times*. cheryl.parker@itbrandpulse.com



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