

High Availability Datacenter Using SolidFire

Mitul Patel
IT Manager & Chief
Infrastructure Architect
Endicia

Derek Leslie Senior Product Manager SolidFire

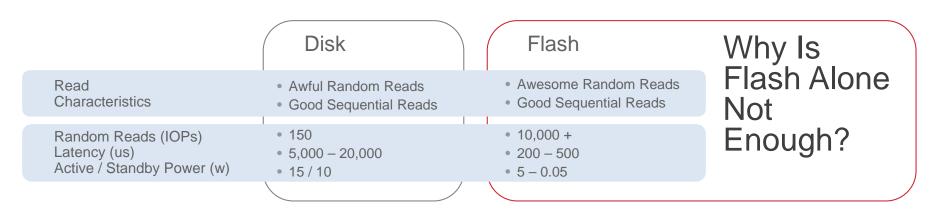




All-Flash Storage for the Next Generation Data Center



Bringing Flash to the Data Center



Struggled with: Cost – Reliability – Density

Raw Flash Performance

Scarce resource only for select workloads

Flash Performance + Guaranteed (QoS) Control

Enabling technology of the Next Generation Data Center



A Massive Transformation in IT Delivery

(from a Siloed to Shared Infrastructure)

Isolated Workloads → Mixed Workloads

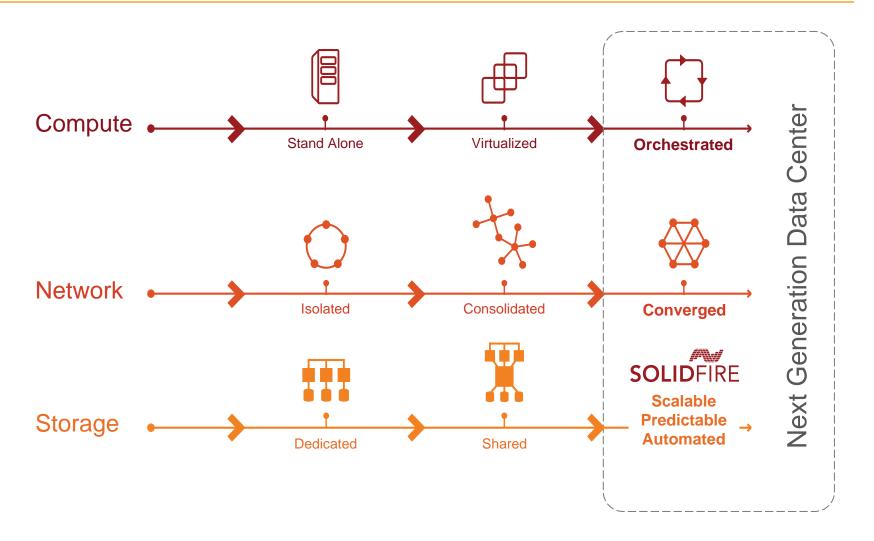
Manual Provisioning → Automated

Project Based → Self Service

Rigid Infrastructure → Agile Resources

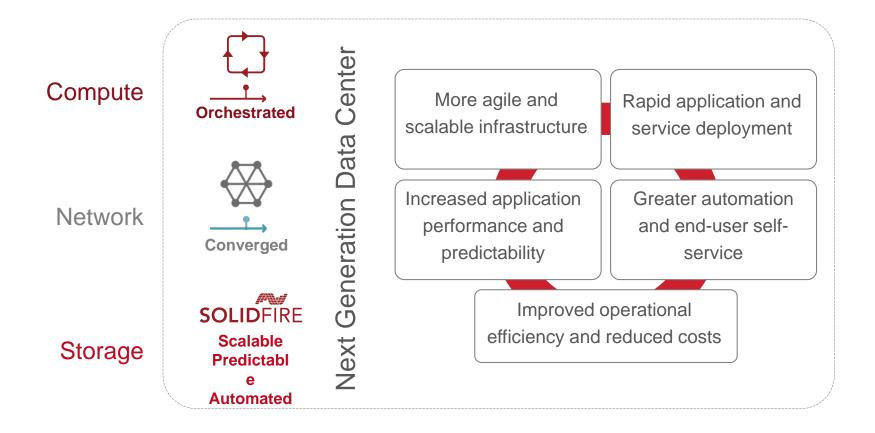


Evolution of the Data Center





The Next Generation Data Center





SolidFire: Purpose built for the Next Generation Data Center



>Consolidate Tier 1 and Tier 2 Applications
Manage Capacity and Performance Independently

>Enable Complete Storage Automation
Native REST-based API, deep OpenStack integration

>Scale-Out Investment Protection
100% Compatibility Guarantee, mix / match any nodes

Guaranteed Storage Performance



Powering the most demanding data centers in the world





Enterprise Outcomes



Consolidation
Automation
Scale

Guaranteed Storage Performance

- Rapidly respond to
- business and application demands
- > Improve Productivity
- Reduce Complexity and Cost





Endicia Case Study

Mitul Patel
IT Manager and Chief
Infrastructure Architect

Our Mission

To deliver value by creating breakthrough shipping technologies and services that help global businesses, small and big, reach their customers, and thrive.



Innovation-Driven Market Leader

The Back Story

- Technology firm founded in 1987 by Stanford engineers
- Strategic technology investment for Newell Rubbermaid in 2007
- Over 200 partners, 200 employees
- 14 years as USPS®-approved
 PC postage software partner
- Customers have printed >\$12B in cumulative postage

The First Company to...

- Prototype PC Postage for the USPS (1991)
- Integrate parcel insurance, international customs forms, APO/FPO forms
- Offer electronic refunds
- Provide electronic delivery & signature confirmation
- Support USPS regional rate & critical mail solutions

Sources: US Postal Service™ data, 2005-2014; Endicia financial data, 2005-2014.



Key Endicia Shipping Markets

Like Our Customers, Our Software is Not "One Size Fits All"



Passion Purveyor



Online Professional Seller



Professional Warehouse **Shipper**

- **Profile**
- 1-20 packages/day
- SOHO, SMB
- Basic USPS shipping
- Simplification of shipping complexities
- Pick & pack
- Batch print

- 250-500+ packages/day
- Use free private carrier software

Service

Shipping

Needs

- Quick to get started
- Access to best USPS rates

- Multi-feature
- Rate comparisons

- Needs
- Easy file & database access

20-250+ packages/day

~2-20 employees

USPS shippers

- Ecommerce platform integration
- Coexist with UPS, FedEx
- WMS integration

Benefits Sought

- Fase of use
- Time savings
- Cost reduction

- Systems integration
- Cost reduction
- Efficiency

- High speed, high volume
- Cost reduction
- Choice



At the Core:

Software for All-in-one Shipping Labels



PRIORITY MAIL 2-DAY™

Endicia 385 Sherman Ave Palo Alto, CA 94306-1864

endicia®

0023

C033

SHIP NEWELL RUBBERMAID
TO: 3 GLENLAKE PKWY NE

ATLANTA GA 30328-3447

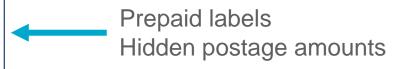
USPS TRACKING #



9405 5102 0083 0930 2103 49



endicia®



All USPS mail classes

Customizable labels

Verified addresses

Electronic delivery & signature confirmation

Supporting All USPS Products





C033 0023

385 Sherman Ave Palo Alto, CA 94306-1864

NEWELL RUBBERMAID 3 GLENLAKE PKWY NE ATLANTA GA 30328-3447

USPS TRACKING #



9405 5102 0088 2874 6101 50



385 Sherman Ave Palo Alto, CA 94306-1864 USPS Headquarters SHIP

TO: 475 L'Enfant Plz SW Ste 4000Nb Washington, DC 20260-4000

USPS CERTIFIED MAIL



9407 1102 0082 8100 7046 06



DYMO Endicia 385 Sherman Ave Palo Alto, CA 94306-1864

0000

OPEN AND DISTRIBUTE AT: SCF WASHINGTON MD 207

MAIL CLASS ENCLOSED: STANDARD MAIL LETTERS

USPS SCAN ON ARRIVAL



USPS TRACKING #



9405 5102 0079 3100 8111 21

ELECTRONIC RATE APPROVED # 200793 CRITICAL MAIL™ FLAT

US POSTAGE Critical Mail Flats Rate

Commercial Plus Pricing DENOLOGY US AND NO MARK

0000

385 Sherman Ave Palo Alto, CA 94306-1864

թվանկակիրերիներոնկաներիիներնարելո **US Postal Service**

42 Church St Voluntown, CT 06384-9998





9449 0102 0079 3101 5567 16





POSTAL USE ONLY ☐ AM PM ☐ 12 Noon ☐ 3 PM Return Receipt COD 🗆 Additional Insurance





PICKUP LOCATION



Date In: Month Day Year Return Receipt
COD Additional Insurance



Marketplace Integrations

Introducing seamless and direct integrations with the Amazon Marketplace and eBay store

Customers can:

- Connect Amazon and/or eBay stores to their Endicia client
- Import and view order information
- Print shipping labels, including eBay GSP labels
- Automatically post-back tracking information to Amazon and/or eBay
- Combine up to three orders into one shipment
- Manually mark orders as shipped with no label print



Endicia's Business Needs

A solution that:

- Did not require shutting down the real-time environment when changes needed to be made.
- Scaled seamlessly without downtime.
- Had a high level of performance in regards to response time.
- Did not require a large amount of resources.
- Was extremely secure and provided monitoring.



Approach & Strategy

- Leverage existing vendor relationships for recommendations.
- Evaluate options:
 - Traditional Storage spinning disk and hybrid storage.
 - Other key Flash vendors in the market.
- Leverage current technologies:
 - Virtualized Hyper-Visor, High Performance Database, cutting edge network setup.
- Deploy in corporate IT first, then integrate into the production environments.



Storage Requirement Evaluation

Endicia Requirements	Solidfire Features
Scale without customer impact and downtime related to SAN. High capacity/density to save on rack space and cost.	Scale Out capability without downtime. Adding or removing a node can be done live. Inline Deduplication and compression gives us more storage capacity per 1U node. Not dependent on controller resources
Guaranteed performance for customer transactions.	Guaranteed QOS capability on the SolidFire allowed us to feel secure in delivery performance even with noisy applications on the same SAN
Multiple layers of security for customer data with no loss in performance.	Encryption feature on the SAN allows us to add one more layer of security to our setup without losing performance
Hypervisor Integration.	Good Hypervisor Integration which allows daily tasks to be completed with ease
Reliability of the setup.	Helix Data Redundancy and Self Healing Capability
Monitoring and support	Solidfire has a separate VM for monitoring the SAN which works well. Good Rest API to integrate with other monitoring tools
Initial capital cost and cost of ownership for the long run.	Liked the all inclusive pricing. By using standard flash disks, Solidfire has been able to keep costs down and keep it affordable



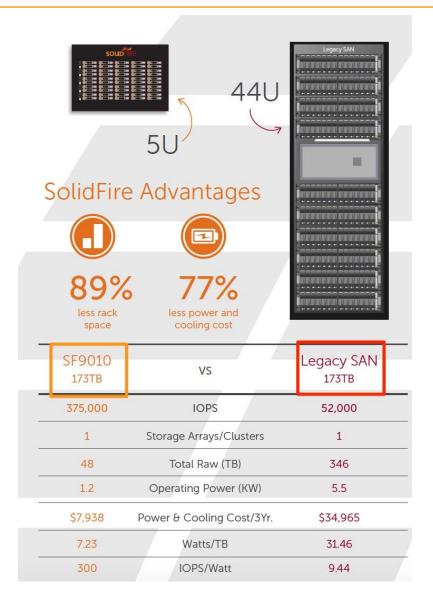
SolidFire's Solution

SF9010

- 1U form factor scale unit for Endicia.
- Large scale SaaS platforms
- Highest density platform
- 35 TB effective capacity
- 75,000 IOPS
- Mix and Match with other node capacity



How Does This Compare?





Lessons Learned

- Understand current and future business needs
- Size more capacity up-front.
- Identify where guaranteed performance will allow you to consolidate and maximize ROI.
- Standardize your environment. Less Management overhead and reduces cost





questions?