



## Flash Storage Outlook (Storage Wars)

... in the enterprise data center. Based on  
TheInfoPro Storage Wave 19.

Marco Coulter – Vice President, 451 Research

Wed Aug 12 3:10pm

Session 203-D

# Agenda

introducing the data

the storage cornucopia

new storage for a new IT

flash in the enterprise

## About the Speaker



Marco Coulter, a Vice-President at 451 Research where he manages the storage Voice of the Enterprise practice. His expertise include storage, internal and external cloud, data center operations, software/hardware purchasing, software development, marketing, and product programs.

Before joining 451 Research, he spent 12 twelve years in an IT department advisory role and as Vice-President of several divisions. He helped redesign the IT facility to a virtually-provisioned, automated, tiered model. His product line experience includes spurring revenue growth, directing remote teams, instituting project management methodology, improving product development delivery, optimizing customer support services, and defining business strategy to offer a complete end-to-end storage management platform. He presents at many conferences (including CA World and HP World) and executive events, and contributed quotes and research to articles in CIO Insight, ComputerWorld, Network Computing, and other media outlets. His years of experience on both the vendor and customer side of IT gives him a unique perspective on data center operations, software/hardware purchasing, software development, and storage system management.

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Read other research from Marco Coulter:

<https://451research.com/search?author=Marco+Coulter>

# Upcoming Events: Hosting Cloud + Transformation Summit Sep 15-17, 2015 | Bellagio Resort & Hotel, Las Vegas

The premier forum for executives in the hosting, cloud computing, datacenter and Internet infrastructure sectors.

## Sessions include:

- From Colo to Cloud: Moving Up The Stack to Managed and Cloud Services
- Voice of the Enterprise: Workloads, Security, Datacenter Utilization, OpenStack and Managed Services Driving Off-Premises and Private Cloud Growth
- IoT Enters the Cloud: How to Prepare for the Invasion of Things

Cloud 2.0 –  
Beyond Infrastructure

INTERNET OF THINGS  
SUSTAINED INNOVATION  
VALUE ADD  
CUSTOMERS  
OPPORTUNITY  
FULL SERVICE HOSTING  
SECURITY  
MANAGED SERVICES  
APPLICATION HOSTING  
SECURITY MANAGED SERVICES  
SUSTAINED INNOVATION  
VALUE ADD  
CUSTOMERS  
OPPORTUNITY  
FULL SERVICE HOSTING  
SECURITY  
MANAGED SERVICES  
APPLICATION HOSTING  
SECURITY MANAGED SERVICES



# Where Does the Data Come From?

15,000 mid/senior-level IT buyers and IT executives of enterprise technologies.

Members have joined our internal research networks for information and research exchange. They receive:

- 451 reports
- Curated newsletters
- Survey results

All of the members are vetted and curated for expertise and job role. Many applications are rejected because they are not the right fit.

Our network companies represent **\$23bn** in buying power.

## Areas of Member Involvement

Cloud Computing

IT Security

IT Services

Storage

Software

Converged Infrastructure

Datacenters

Networking

Servers

Big Data

Virtualization

Mobile

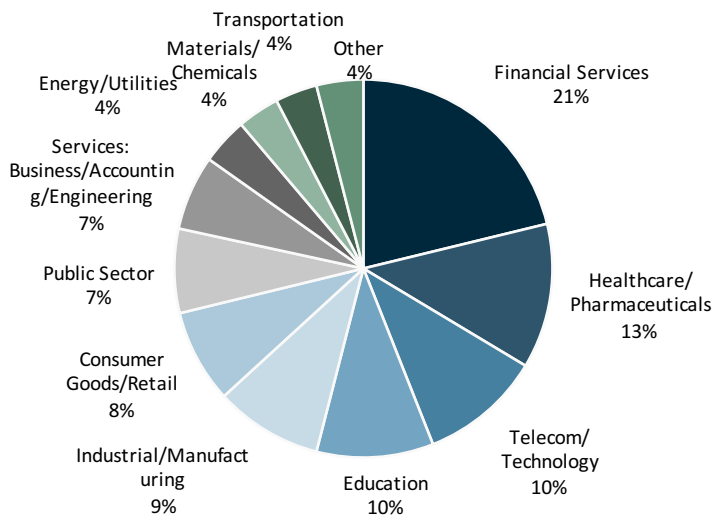
# Sampling of Our Membership

- Chief Information Officer
- Chief Information Security Officer
- Chief Technology Officer
- Data Center Manager
- Director of Enterprise Mobility
- Director of Information Security
- Director, Business Intelligence
- Director, IT - Global Strategy
- Global Information Security Program Director
- Global Manager, Enterprise Architecture & Delivery
- Infrastructure Integration Officer
- IT Senior Manager, Performance & Reporting Excellence
- Mgr. Global IT Facilities
- Senior Director Enterprise Architecture
- Sr. Manager, IT Vendor Management
- SVP Information Technology/CIO
- SVP, Global Head of Capacity Planning
- VP, IT Operations
- VP. IT Security

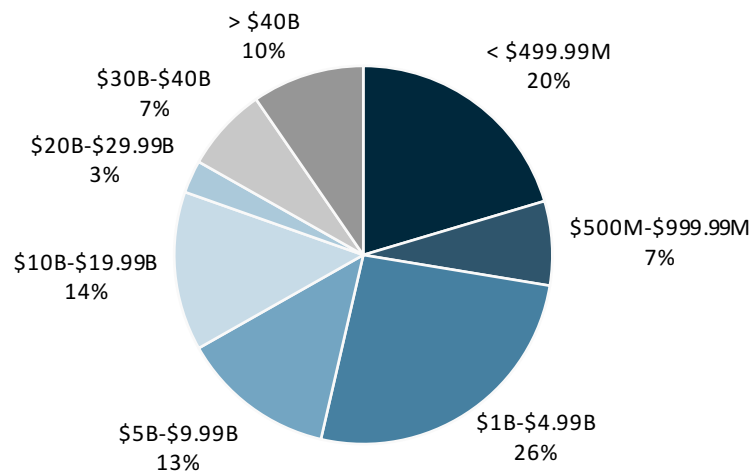


# Demographics

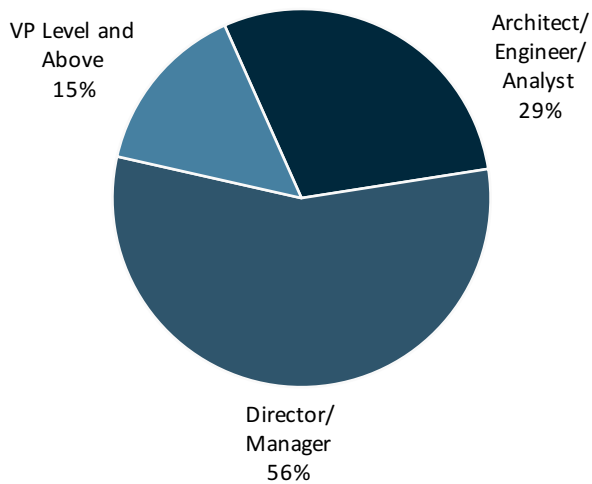
## Industry Verticals



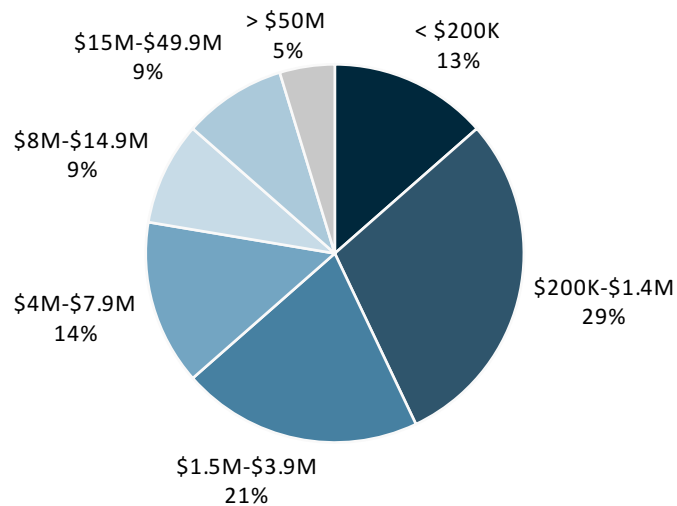
## Enterprise Revenue



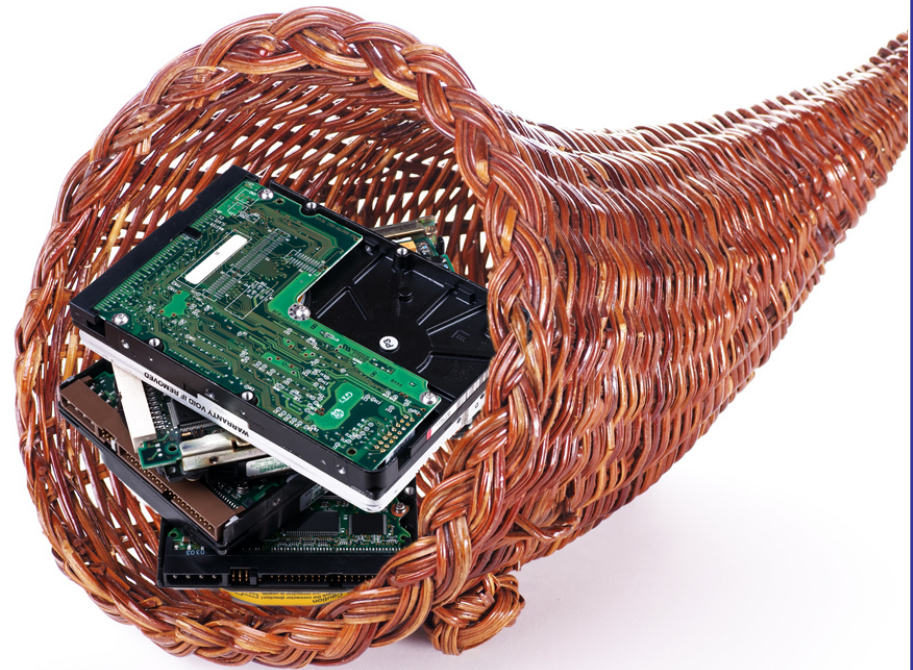
## Respondent's Title



## Storage Budget Level



**the storage cornucopia**





'Too many options to choose from – vendors, solutions, products within a particular vendor.' – MSE – Telecom/Technology

'[Pain Point] Pace of change within storage technology industry' – MSE – Public Sector

'Where to invest? Converged vs. conventional, separated storage, vs. distributed virtual solutions' – LE – Telecom/Technology

## the storage cornucopia

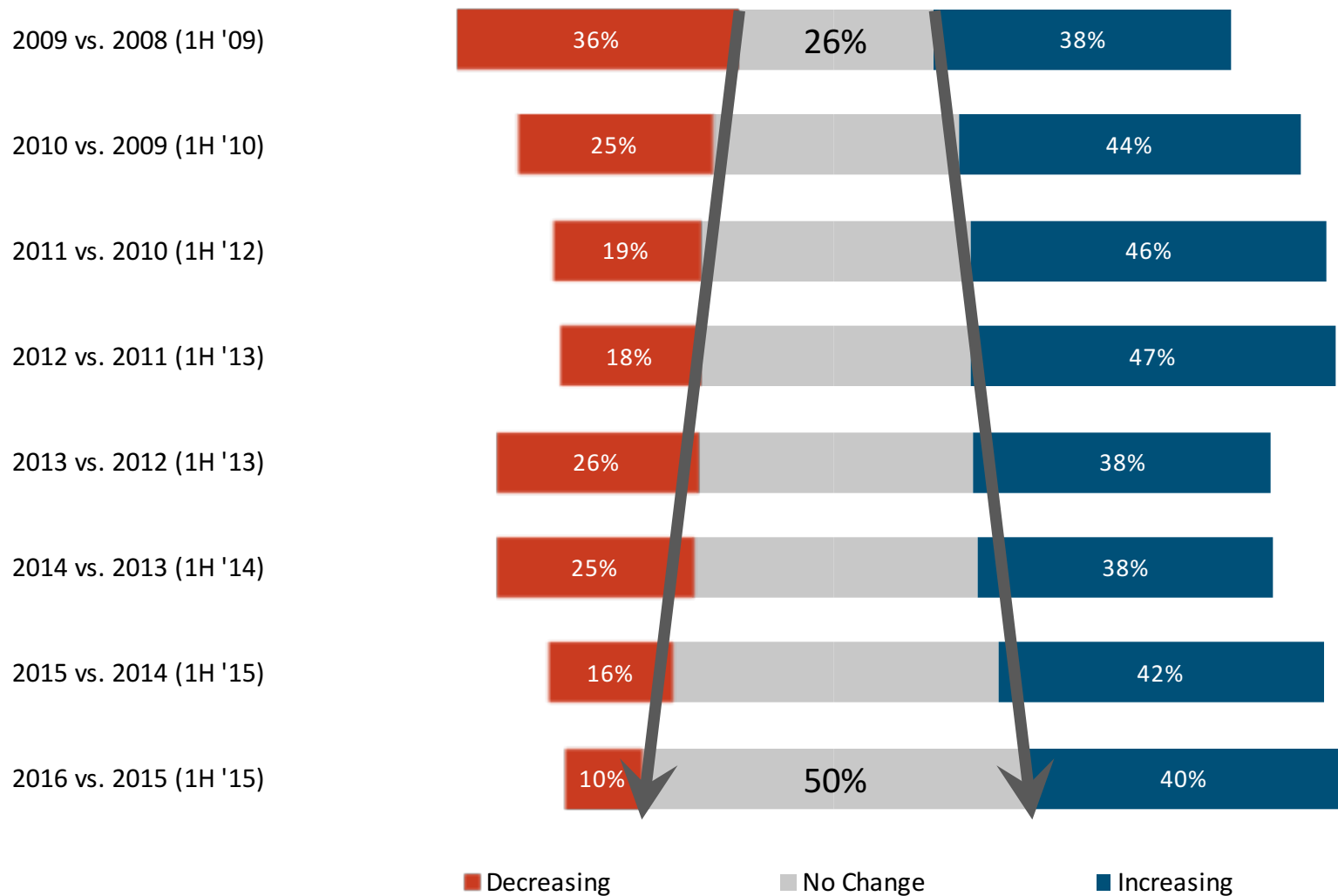
'Complexity of our current environment because we've got one of everything.' – LE – Consumer Goods/Retail

'So much going on within storage – server SANs, different kind of flash arrays, choosing the right solution moving forward. ... It's actually quite difficult to figure out. Things that look most interesting – new vendors, haven't been in the market for that long. Seeing whether, ... whether their solutions are viable on a long-term basis, I'm not convinced of it yet. Second thing is whether these kind of arrays are completely outdated and, because we're running VMware, I should be looking at an open source thing, such as CEPH' – MSE – Public Sector

'Too many storage vendors. There is no clear path for any technology' – LE – Healthcare/Pharmaceuticals

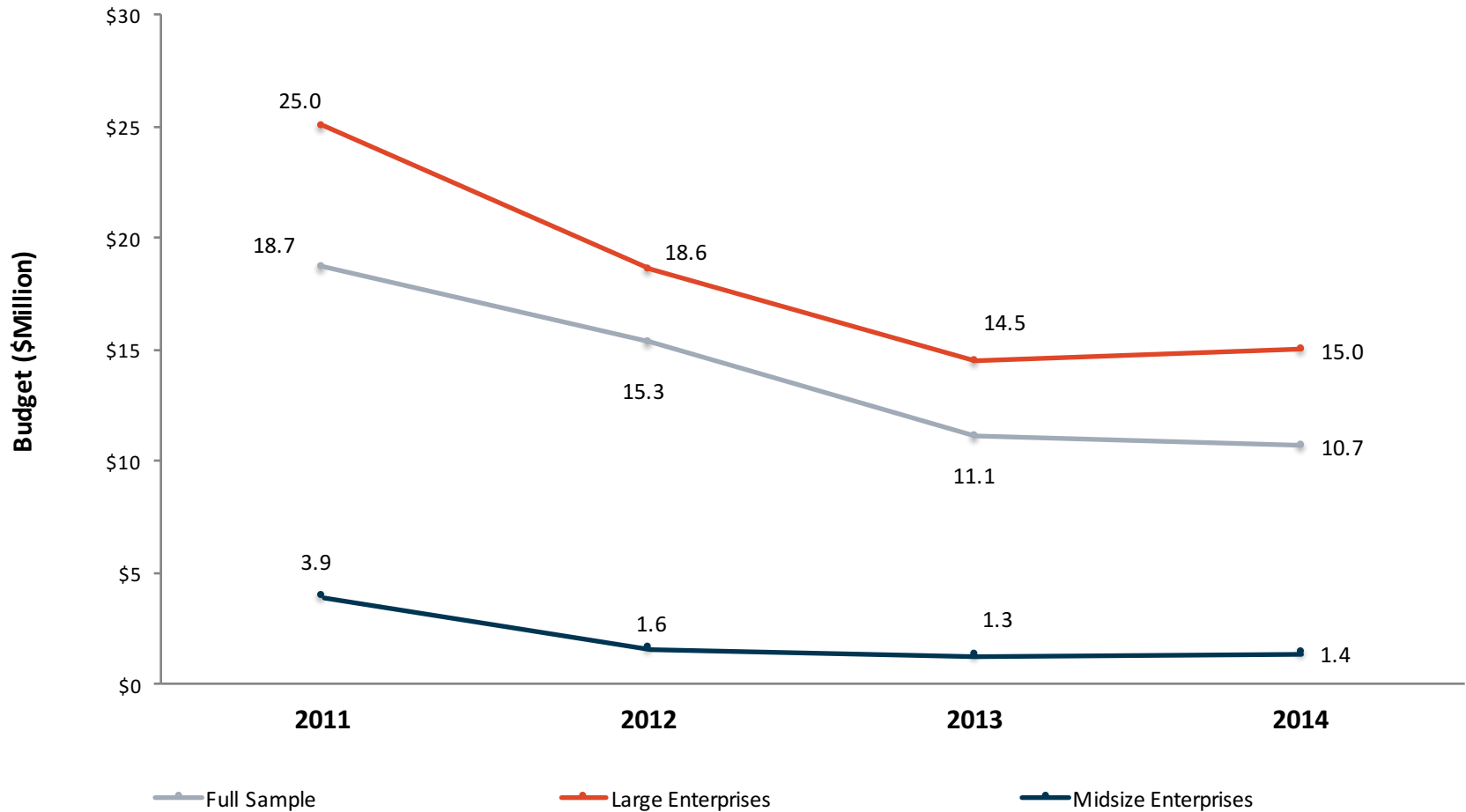
# Storage Budget Trends: 2009-2016

*The actual, unchanging budget trend now in sixth year*

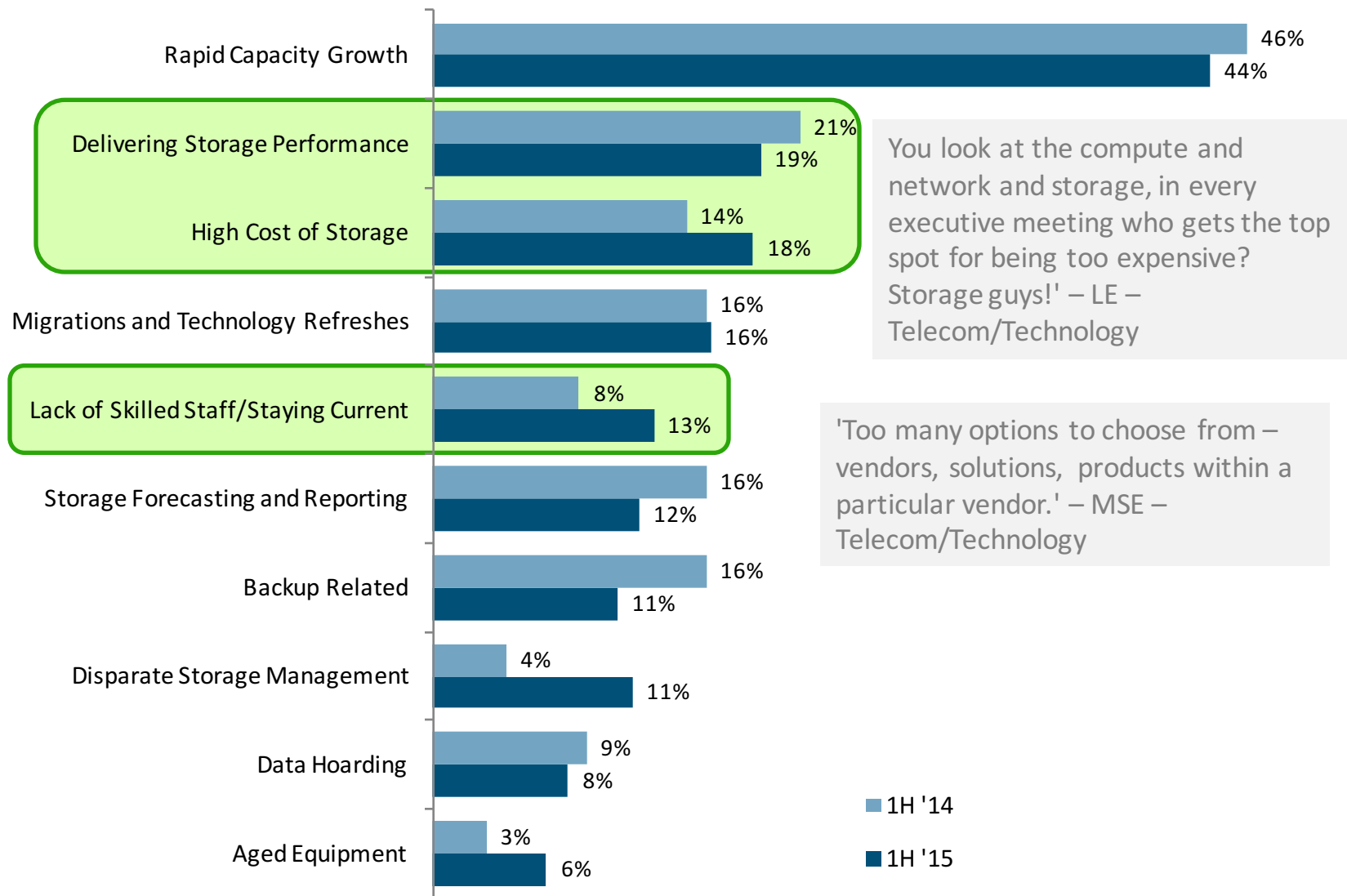


# Mean Storage Budget: 2010-2014 by Size of Enterprise

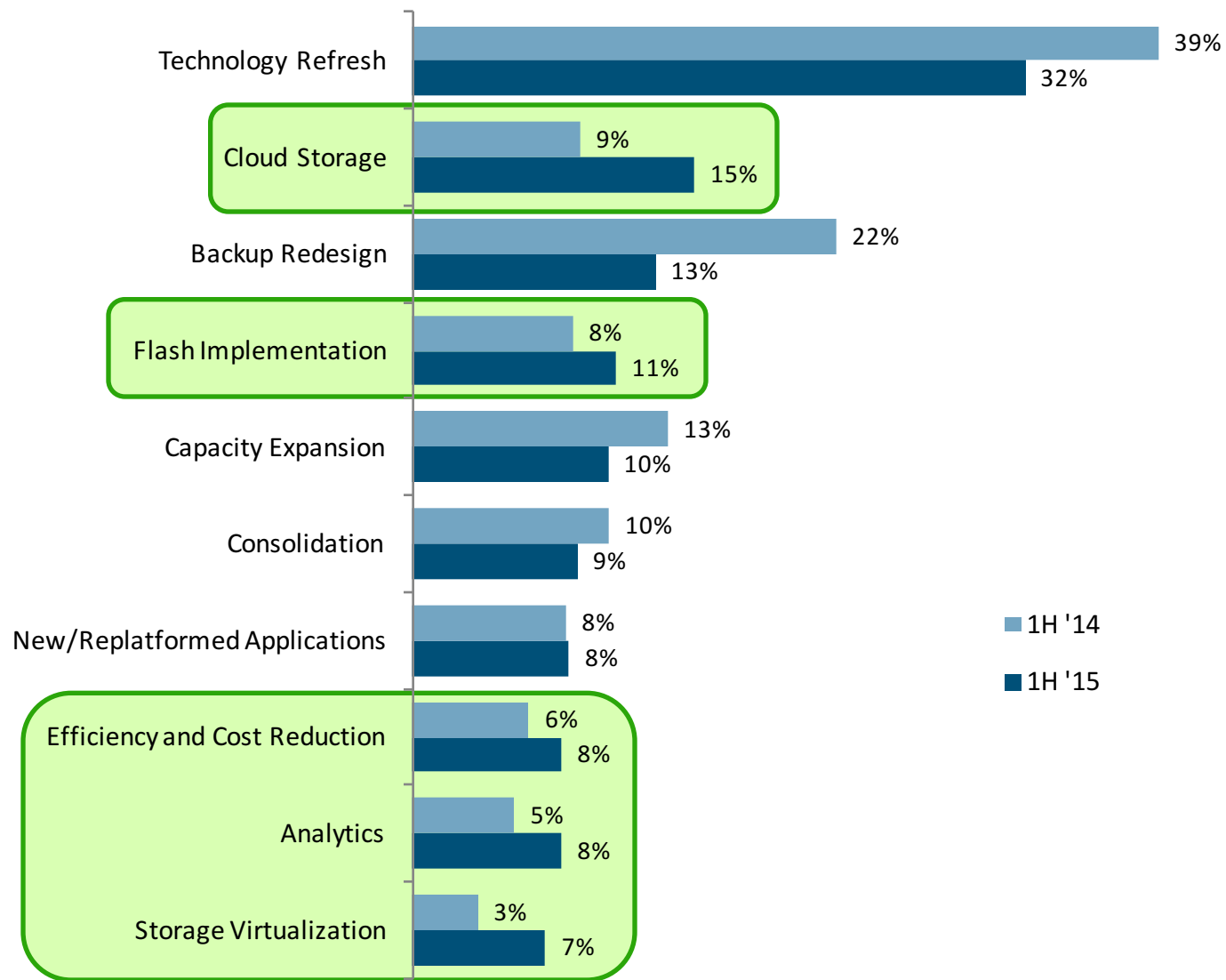
## *The downhill budget run is slowing*



# Storage Pain Points – Time Series of Top Categories

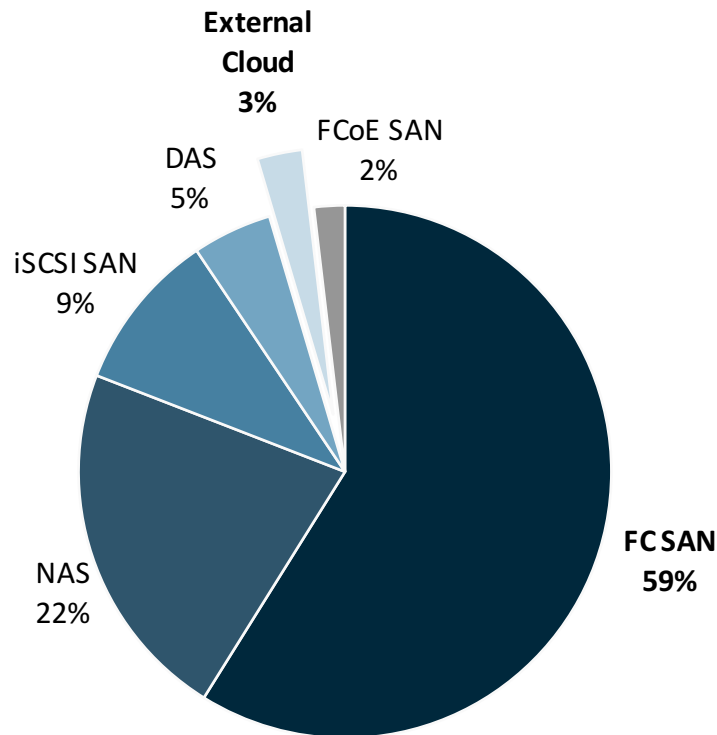


# Storage Projects – Time Series of Top Categories

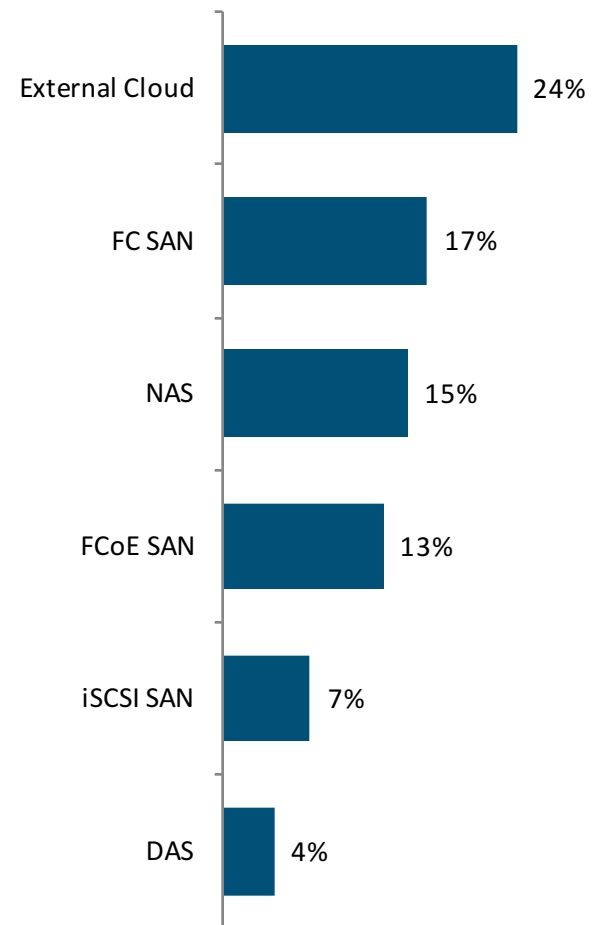


# Capacity by Connectivity Type

## 2014 Disk Storage Purchased



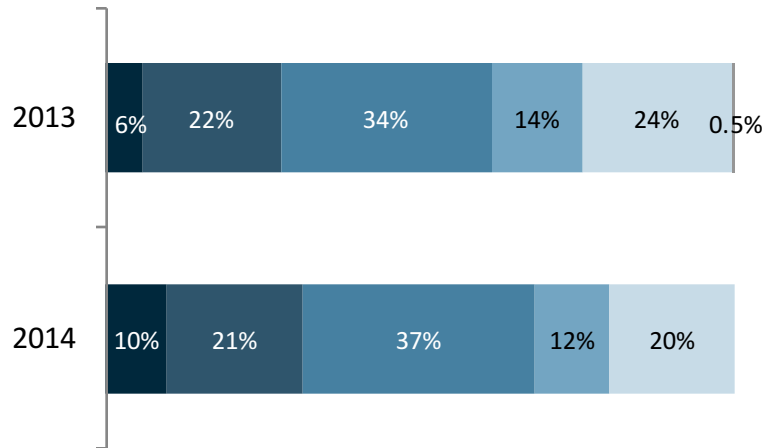
## 2015 Growth Rate



Left Chart: Q. Considering disk storage purchased in 2014, what percentage will be on the following storage connectivity types? n=214. Right Chart: Q. What is your expected growth rate percentage of capacity for each of the following storage connectivity types for 2015? n=191.

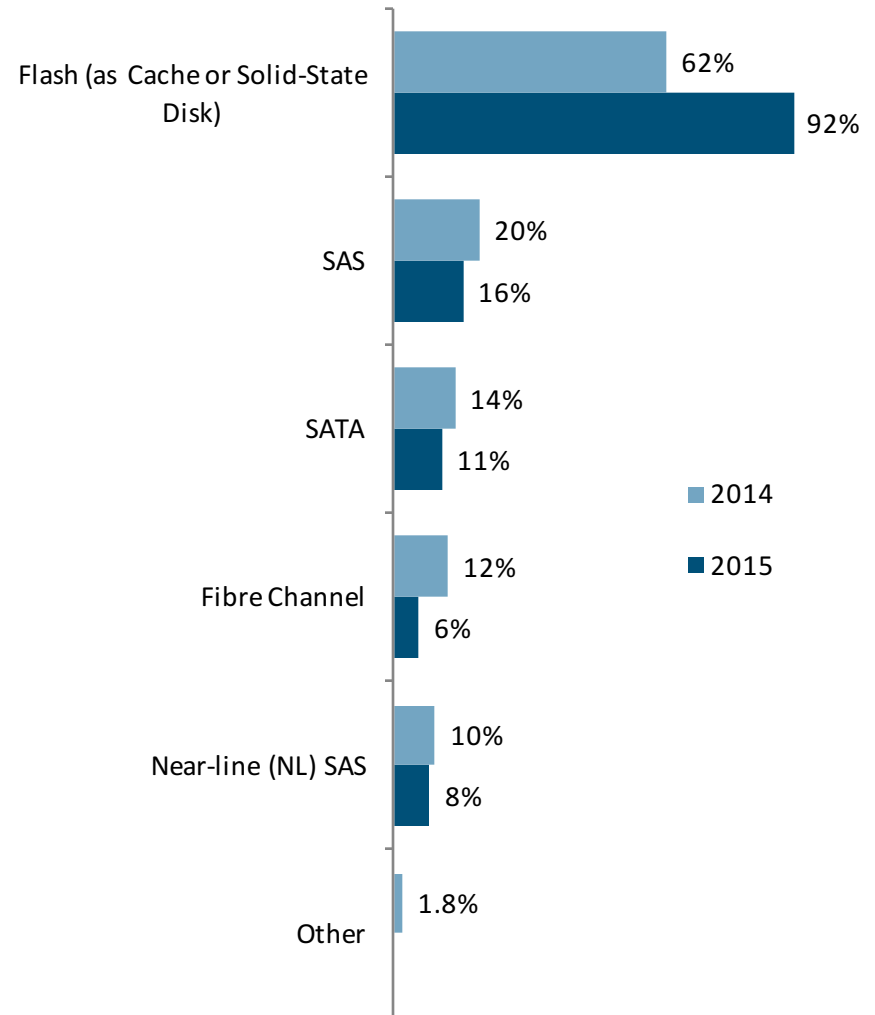
# Capacity by Drive Type – Time Series

## Disk Storage Purchased



- Flash (as Cache or Solid-State Disk)
- Fibre Channel
- SAS
- Near-line (NL) SAS
- SATA
- Other

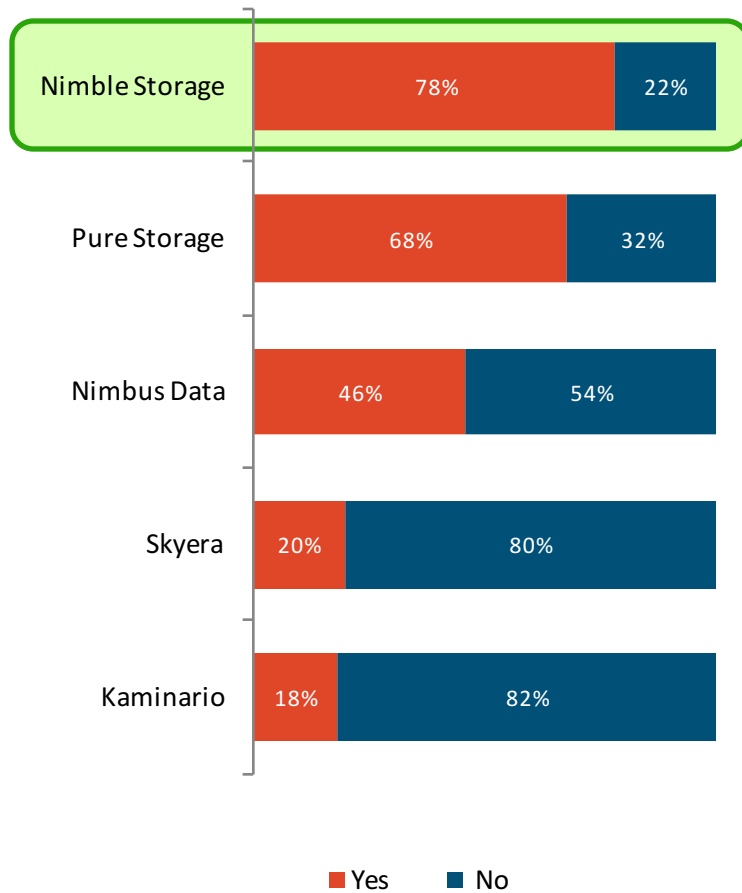
## Growth Rate



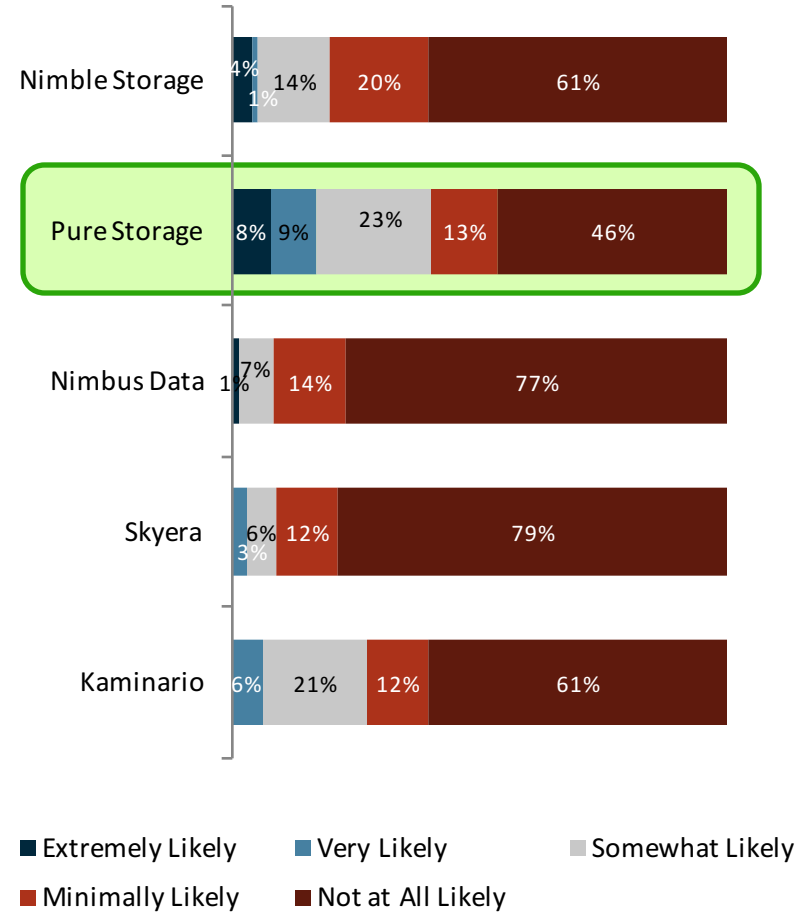
Left Chart: Q. Only considering new disk storage purchased in 2014, what percentage will use the following storage drive types? 2013, n=223; 2014, n=209. Right Chart: Q. What is your expected growth rate percentage of capacity for each of the following storage drive types for 2015? 2014, n=193; 2015, n=179.

# Emerging Vendor Awareness: Flash

## Awareness



## If Aware, Likelihood of Use



Left Chart: Q. Are you aware of the following flash, cloud and data protection companies or products? Select all that apply. Nimble Storage, n=190; Pure Storage, n=190; Nimbus Data, n=189; Skyera, n=188; Kaminario, n=186. Right Chart: Q. If yes, how likely are you to use that company or product in the next two years? Please use a 1-5 scale where '1' is not at all likely and '5' is extremely likely. Nimble Storage, n=147; Pure Storage, n=127; Nimbus Data, n=83; Skyera, n=33; Kaminario, n=33.



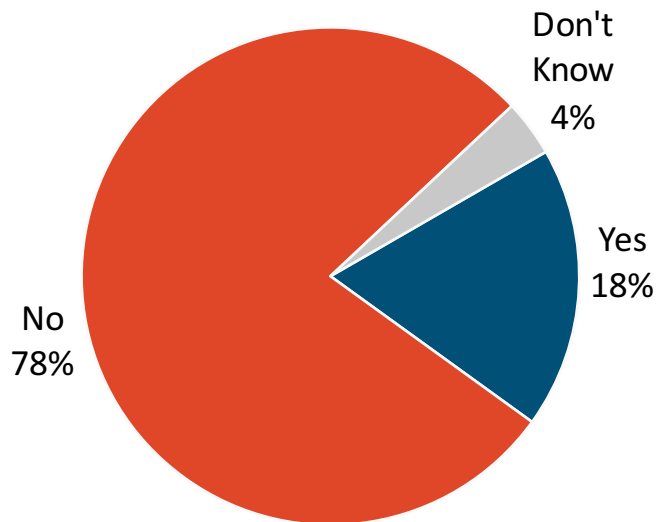
**new storage for a new IT**

redefining storage architectures

# Wholesale Architecture Change in Coming Year

## *One in five planning wholesale change in architecture*

### Planning Change in Next 12 Months

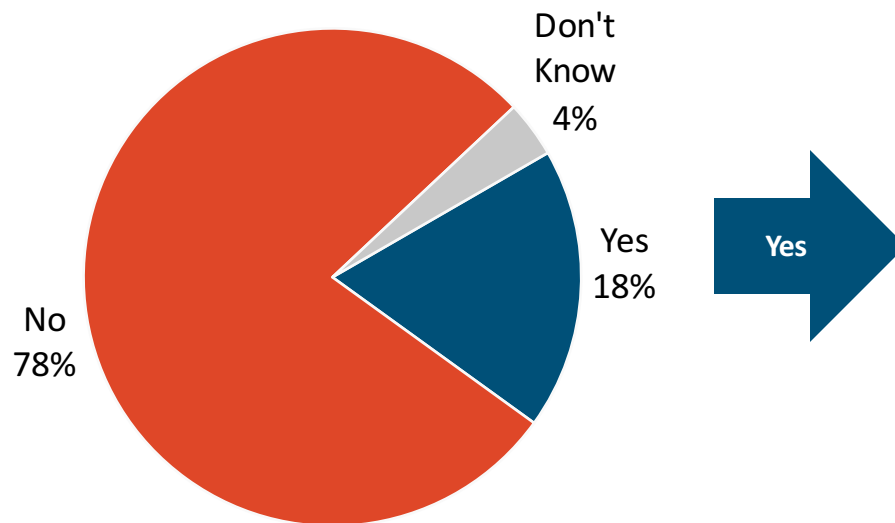


'We're trying to do it all at once. Trying to catch up. Normally you try to do it in stages. Datacenter, then buy or migrate software, then telephony, computing, business transformation.' – MSE – Other

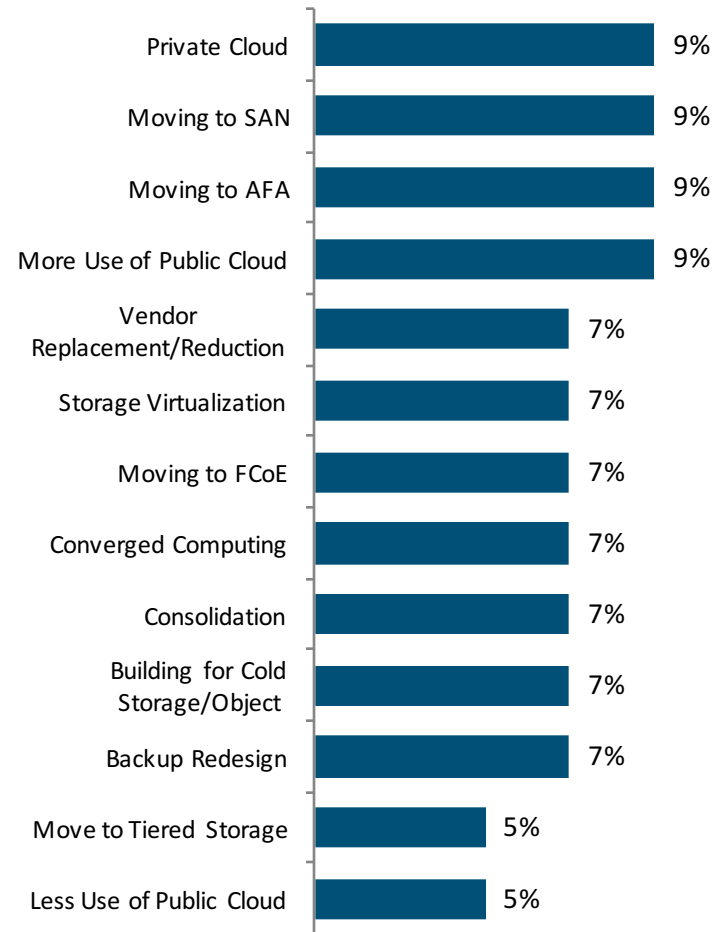
# Wholesale Change in Coming Year – Directions

## *No specific target architecture*

### Planning Change in Next 12 Months

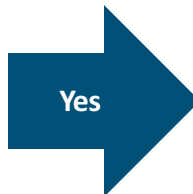
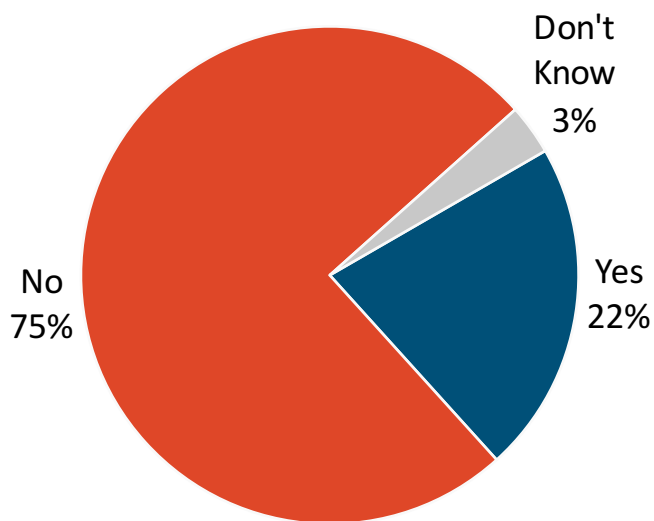


### Directions

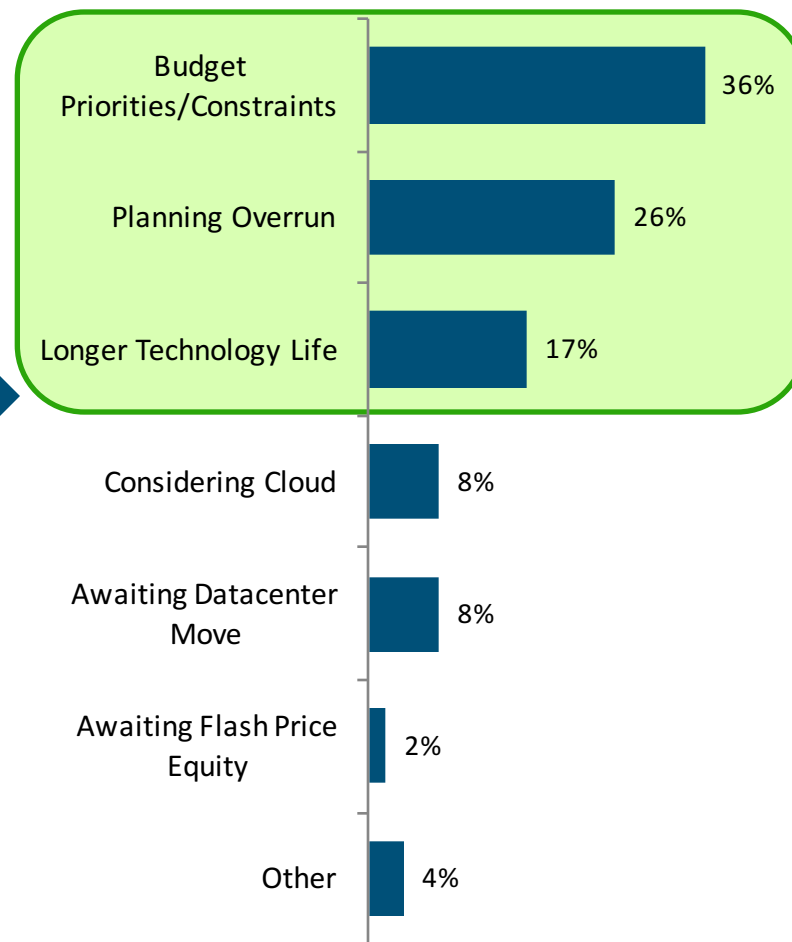


# Storage Refreshes are Being Delayed

## Delaying Storage Refresh

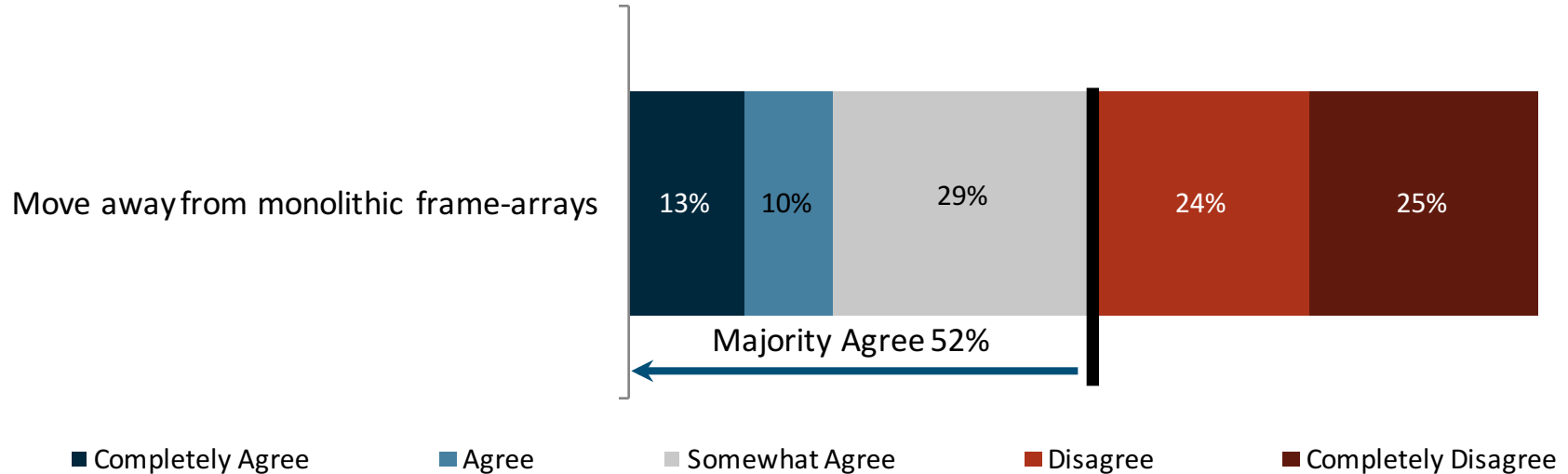


## Reasons for Delay



# Strategy Importance of Monolithic Arrays

## *Enterprises are moving away from monoliths*



'We refresh 6-7 years. We have changed from the monolithic storage arrays to more module arrays to split out workloads by tier levels. We now have 4 sets of array.' – LE – Energy/Utilities

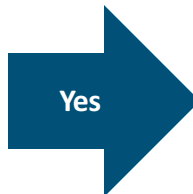
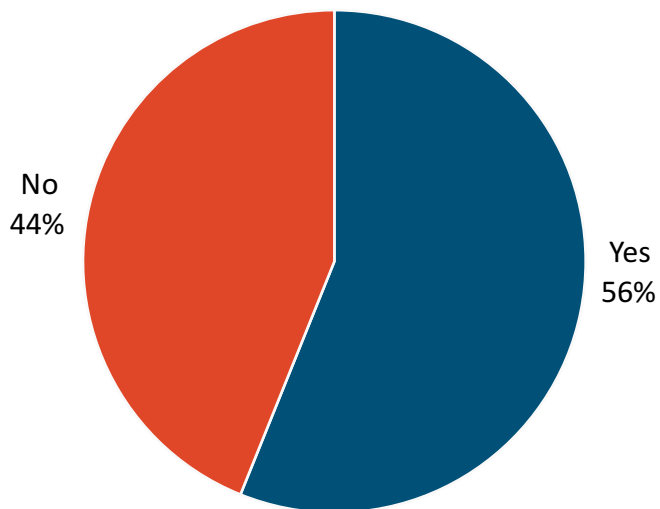
'We are moving more to the cloud and all our critical systems are virtualized.' – LE – Consumer Goods/Retail

'Introducing GlusterFS is different—it enables collaboration across cities using the same array.' – LE – Education

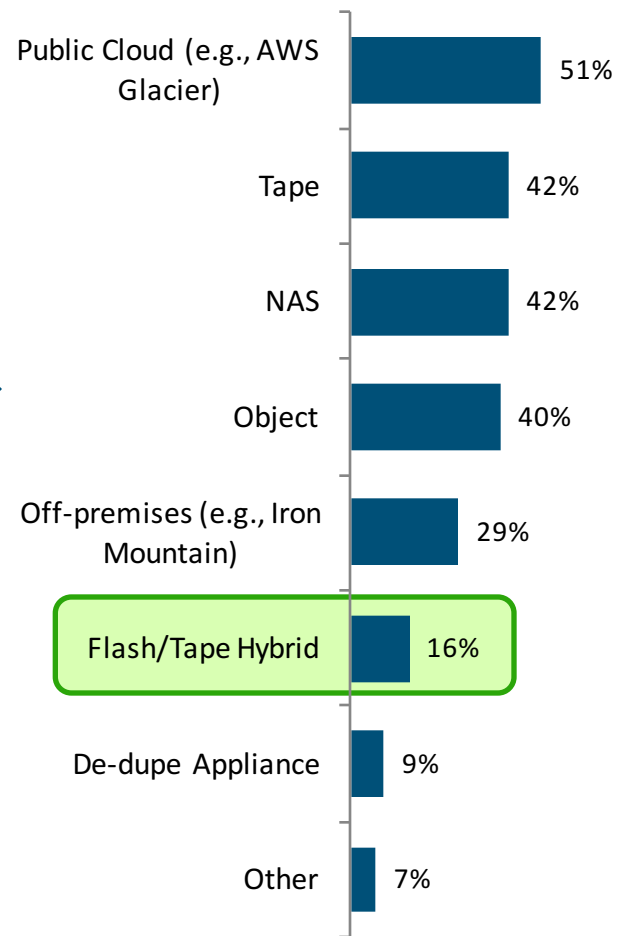
'We are moving towards an all-flash environment. We are a bit ahead of the curve with this. We want to get off all spinning disk.' – LE – Financial Services

# Search for New Architectures for Storing Cold Data

## New Ways of Storing Cold Data



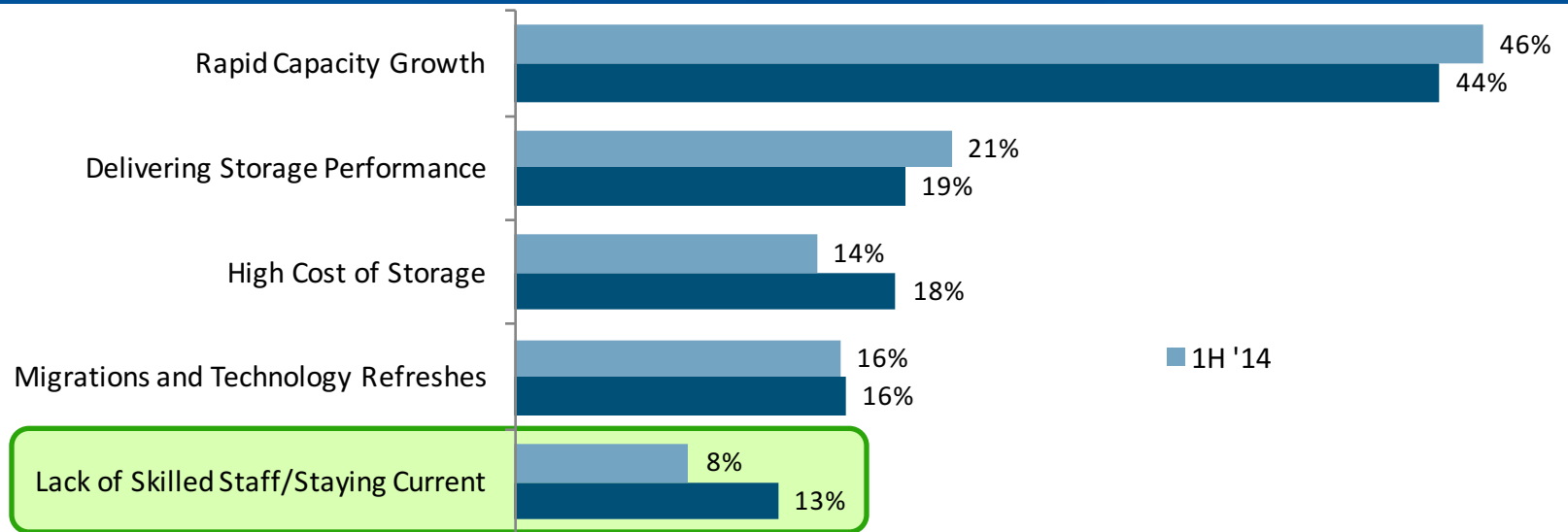
## Options



Left Chart: Q. Are you looking for new ways of storing cold data? n=82. Right Chart: Q. If yes, please select from the following list as many options as you would actively consider: n=45.

# reimagining the storage administrator

# Storage Pain Points – Time Series of Top Categories

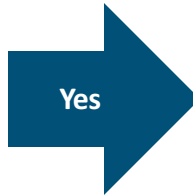
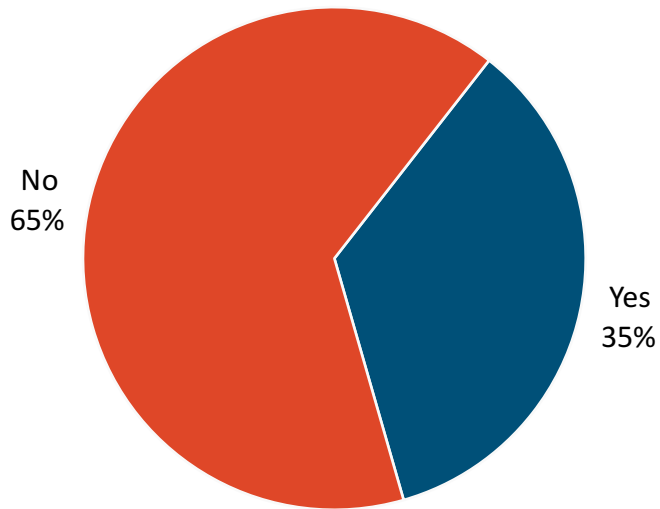


- 'Too many storage vendors. There is no clear path for any technology' – LE – Healthcare/Pharmaceuticals
- 'Complexity of our current environment because we've got one of everything.' – LE – Consumer Goods/Retail
- 'Supporting all the platforms we have today' – LE – Financial Services
- 'Lack of time/resources to deploy the newest toys.' – MSE – Services: Business/Accounting/Engineering
- 'Too many options to choose from – vendors, solutions, products within a particular vendor.' – MSE – Telecom/Technology
- 'Where to invest? Converged vs. conventional, separated storage, vs. distributed virtual solutions' – LE – Telecom/Technology
- 'Pace of change within storage technology industry' – MSE – Public Sector

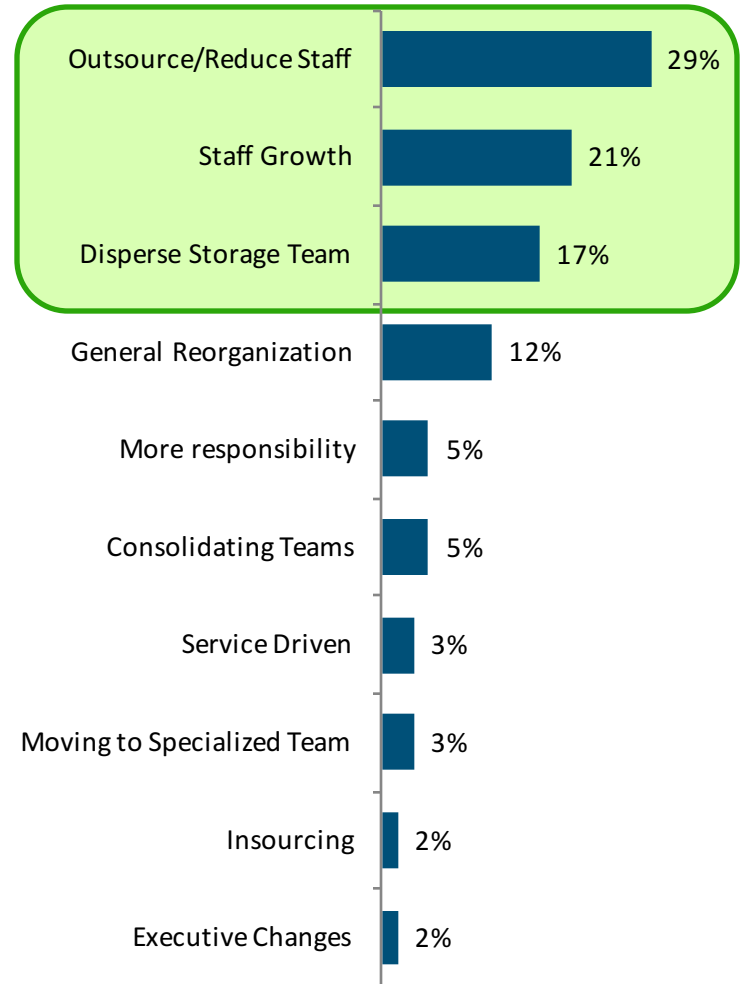


# Recent Storage Team Structure Changes

## Change of Storage Team Structure



## Description of Storage Team Structure Change



# Storage Capacity Managed per Full-Time Employee (FTE)

Total Primary Capacity (TB)	Primary Capacity per Person (TB)				
	1H '11	1H '12	1H '13*	1H '14*	1H '15
<b>1-200</b>	50	52	55	63	107
<b>201-1,000</b>	200	140	230	255	400
<b>1,001-10,000</b>	467	868	676	757	1,225
<b>&gt; 10,000</b>	1,133	1,621	2,067	1,169	3,126
<b>Median</b>	<b>210</b>	<b>215</b>	<b>260</b>	<b>285</b>	<b>500</b>

'We started the concept of storage virtualization a long time ago. The 1.5 FTEs managing storage has been pretty constant over the last 14 years.' – LE – Public Sector

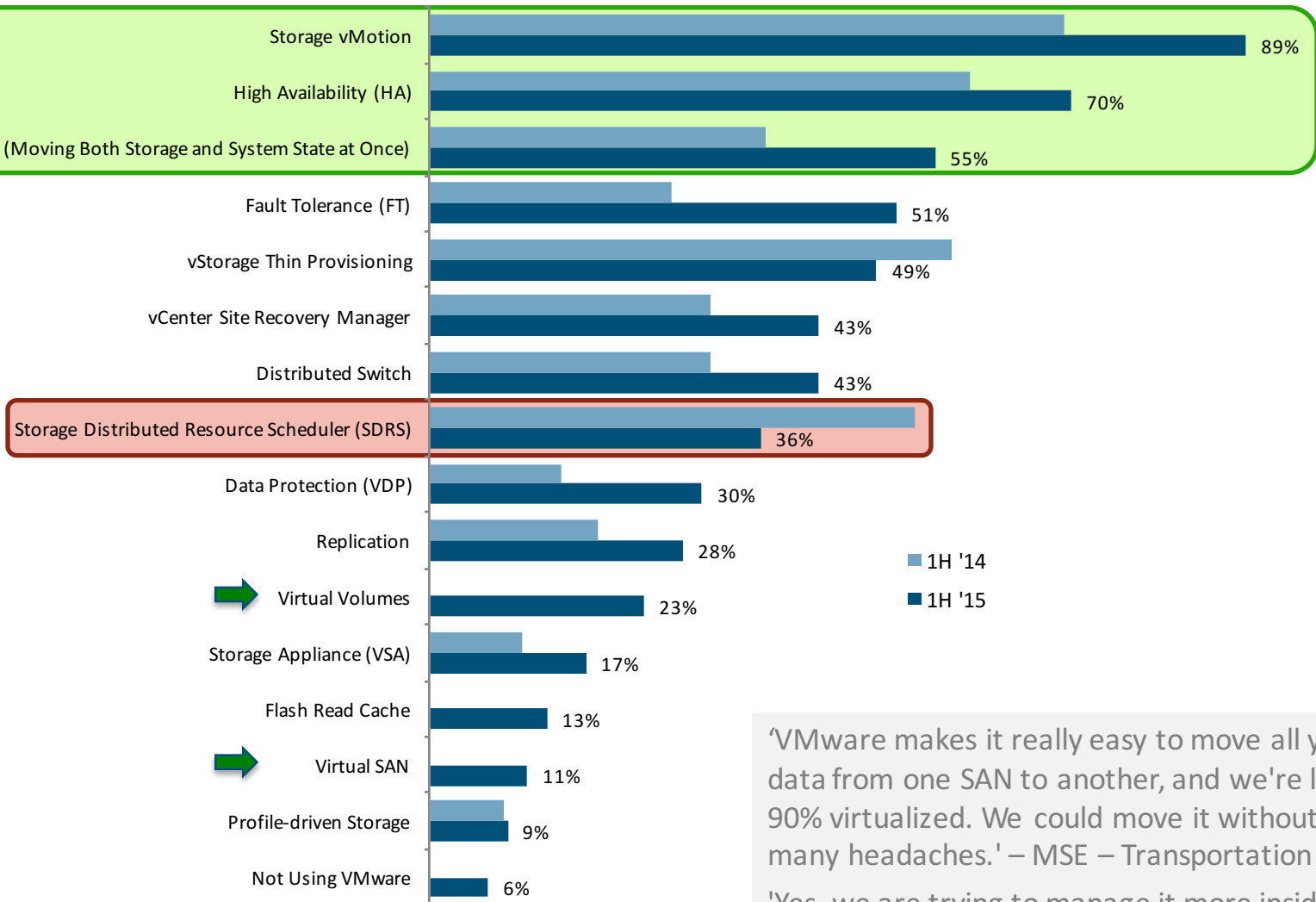
'Absolutely. We released 20% of our staff about a month and a half ago.' – LE – Consumer Goods/Retail

'We changed a lot of the interim [external] staff into our own staff – in-sourcing the staff, including me. Reducing use of consultancy.' – LE – Energy/Utilities

'Now that we can farm out some roles to operational staff, they can add storage in VMware.' – MSE – Telecom/Technology

Q. What is your overall raw disk storage capacity in terabytes for the following storage connectivity types? How many internal full-time employees provide storage services for your enterprise? How many external or outsourced staff members provide storage services for your enterprise? What is your average raw terabytes per storage professional? 1H '11, n=145; 1H '12, n=18; 1H '13, n=205; 1H '14, n=242. 1H '15, n=199. \*Includes both internal and external full time employees.

# VMware Management Features Used in Production

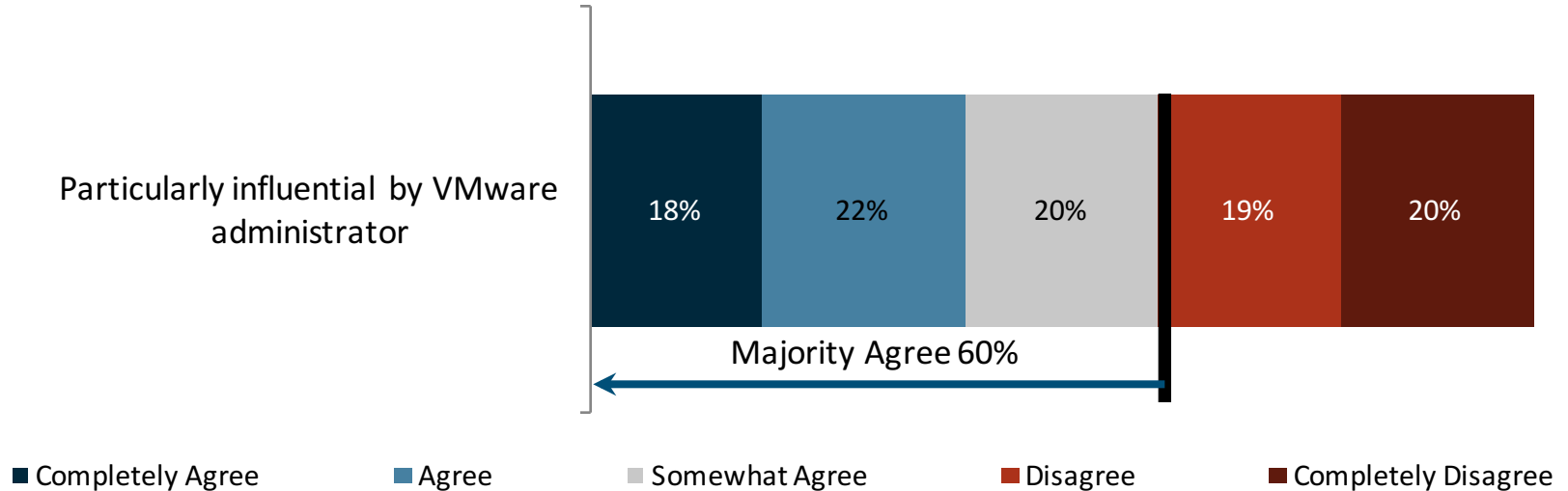


'VMware makes it really easy to move all your data from one SAN to another, and we're like 90% virtualized. We could move it without too many headaches.' – MSE – Transportation

'Yes, we are trying to manage it more inside of VMware.' – MSE – Telecom/Technology

Q. If using VMware, which of the following hypervisor features are you using in production? 1H '14, n=49; 1H '15, n=47.

# Procurement Influence of VMware Administrator

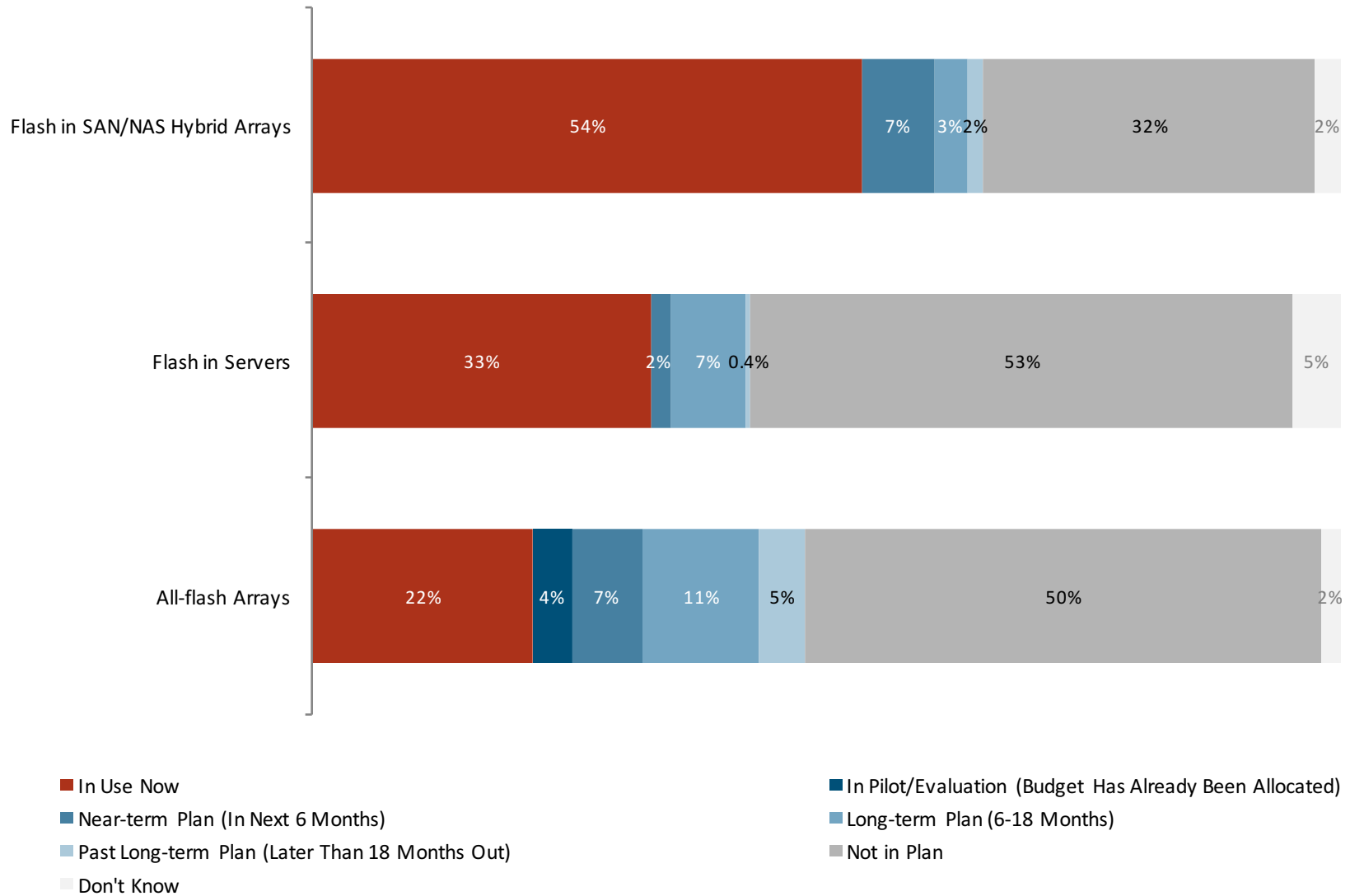


'Essentially the [storage] same team will not exist, stop existing, maybe in one year's time or so. Because [storage] would just be a part of deploying a new server. just another task in VMware, just another task, all logic being taken care of by software. If I was working in storage, I would be kind of nervous. Storage administrators are going to be extinct. ... Going to be fewer of them. Companies won't need a specific storage admin.' – MSE – Public Sector

'I run a shop where storage virtualization and server virtualization are on the same team. My storage guy knows VMware, and the VMware guy is the backup storage guy.' – LE – Financial Services

# flash in the enterprise

# Flash Storage Technology Roadmap

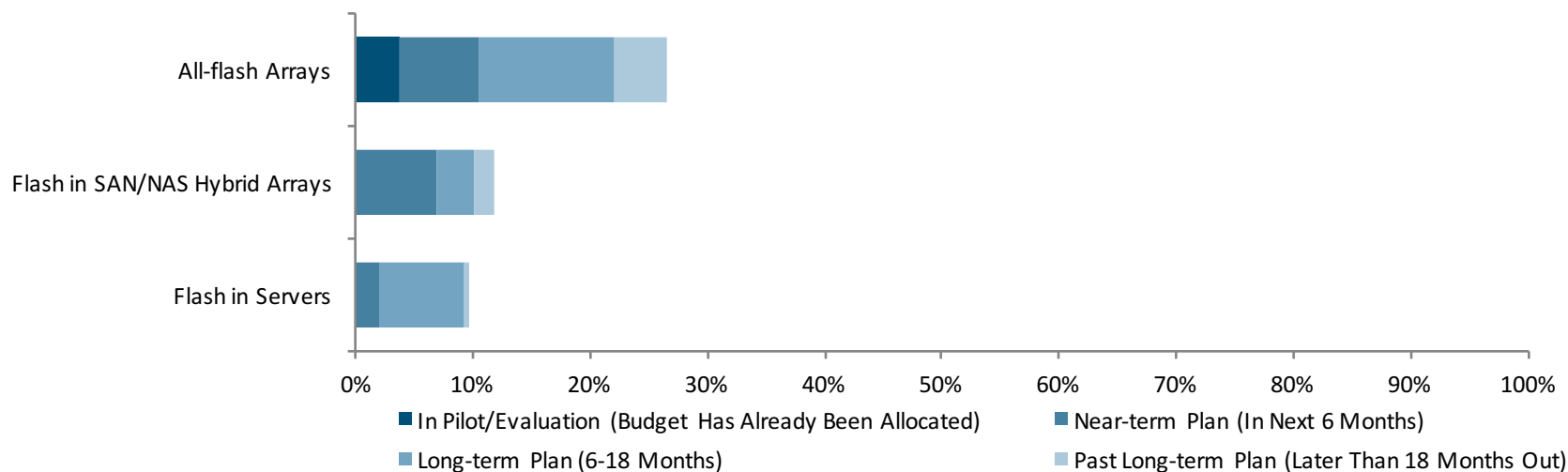


# Flash Technologies: Heat Index® Time Series & Implementation Roadmap – In Pilot or Plan Only

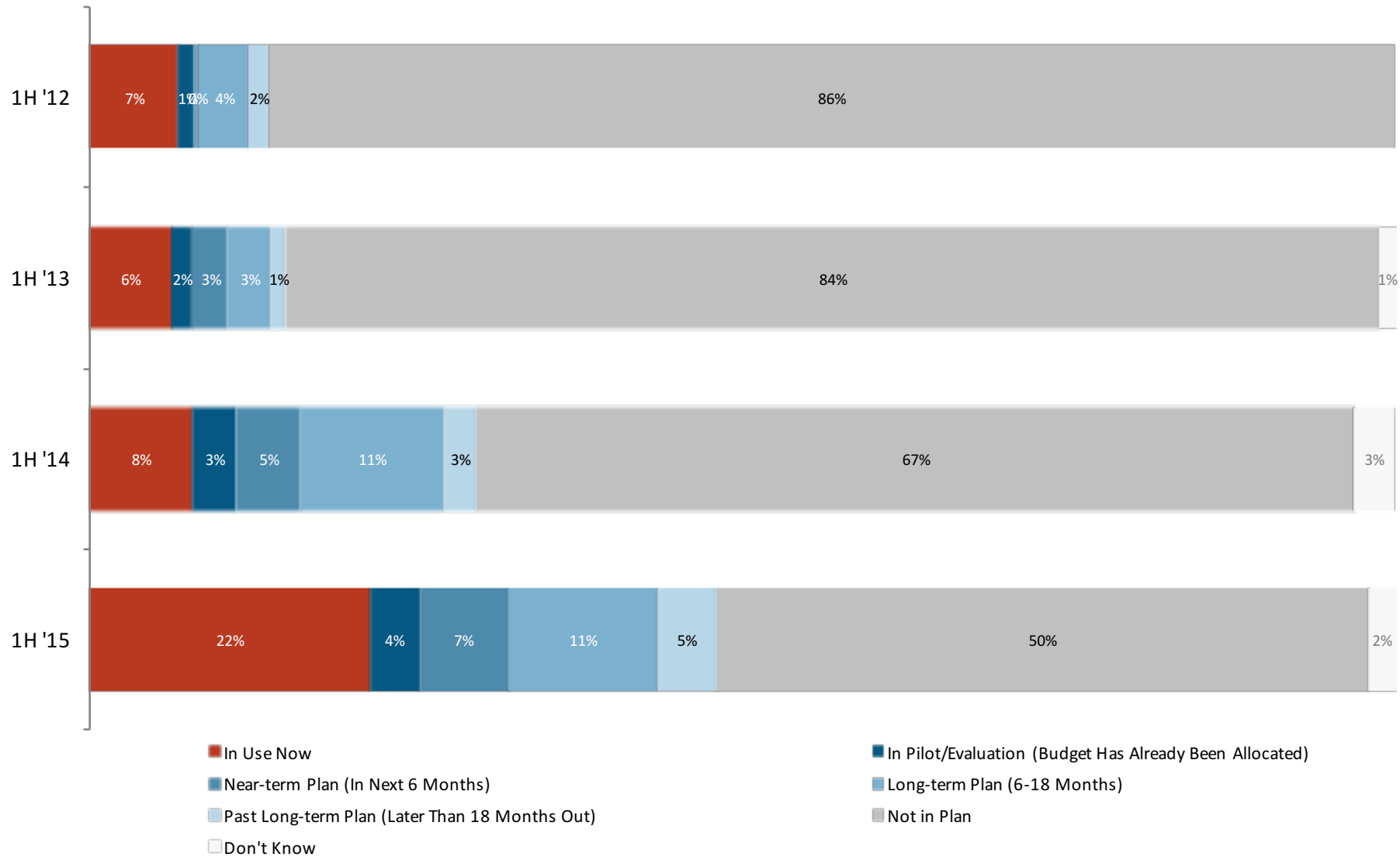
Heat Rank 1H '15	Heat Rank 1H '14	Change	Technology
1	1	0	All-flash Arrays
10	3	-7	Flash in SAN/NAS Hybrid Arrays
13	4	-9	Flash in Servers

**Technology Heat Index®:** measures user demand for a technology based on several factors including: usage or planned usage, changes in planned spending, an organization's budget for the relevant IT sector, and future changes in the organization's budget. A high score means a technology is expected to see significant growth. A '1' vendor has at least twice the number of selections as the closest competitor.

## Implementation Roadmap



# All-Flash Arrays – Implementation Roadmap

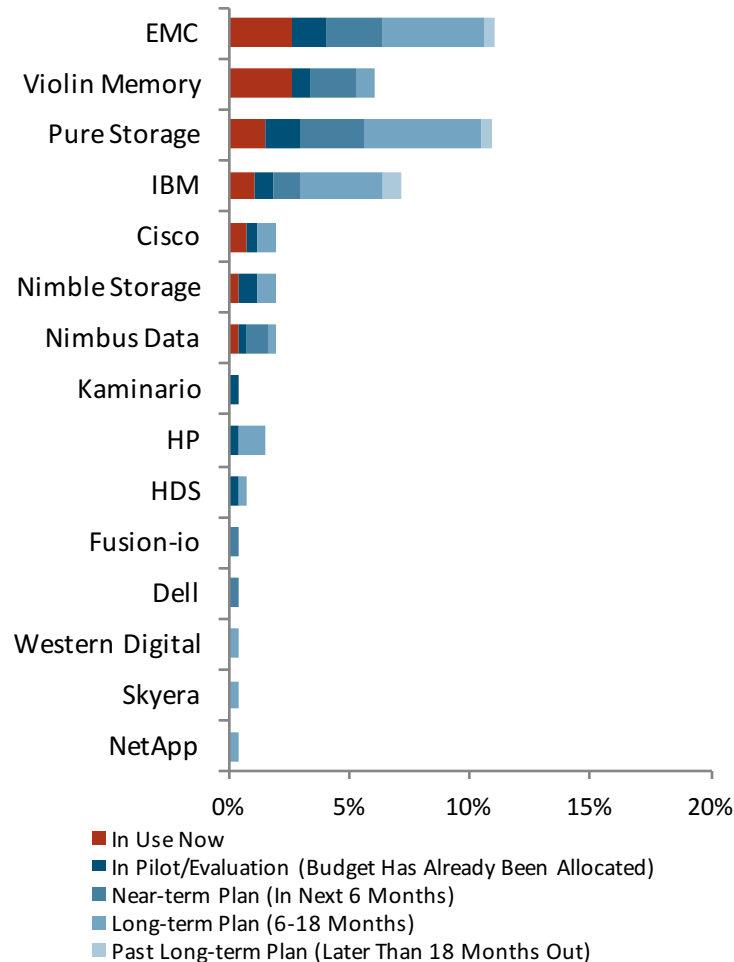


Q. What is your status of implementation for this technology? 1H '12, n=245; 1H '13, n=252; 1H '14, n=265; 1H '15, n=246.

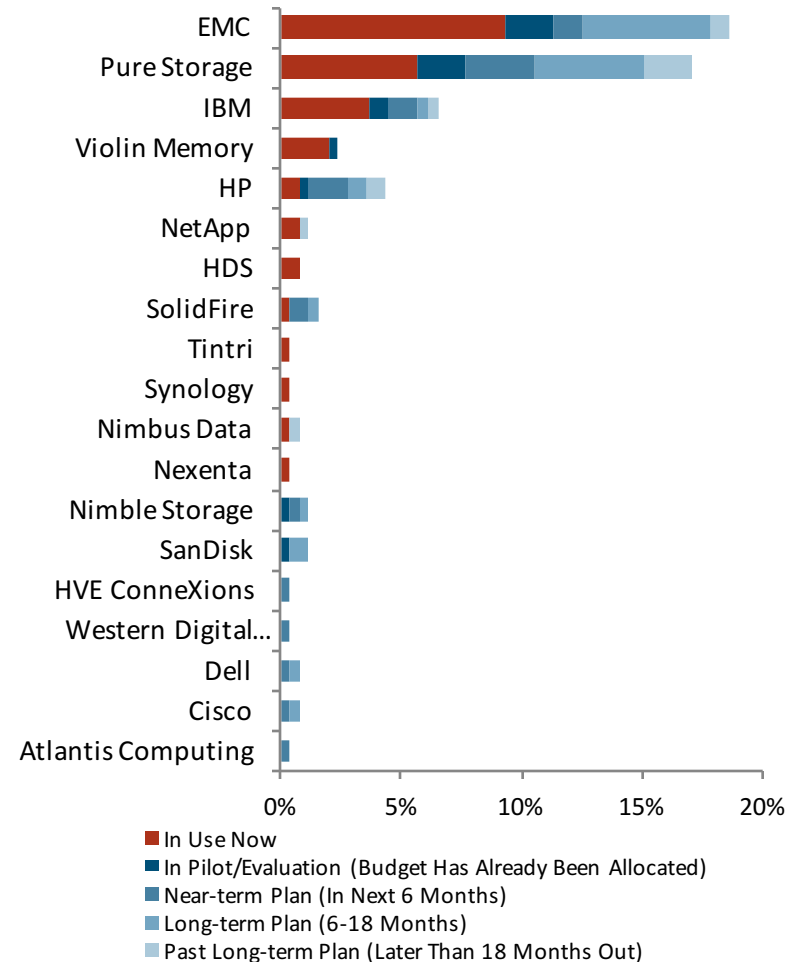


# All-Flash Arrays – Time Series

1H '14

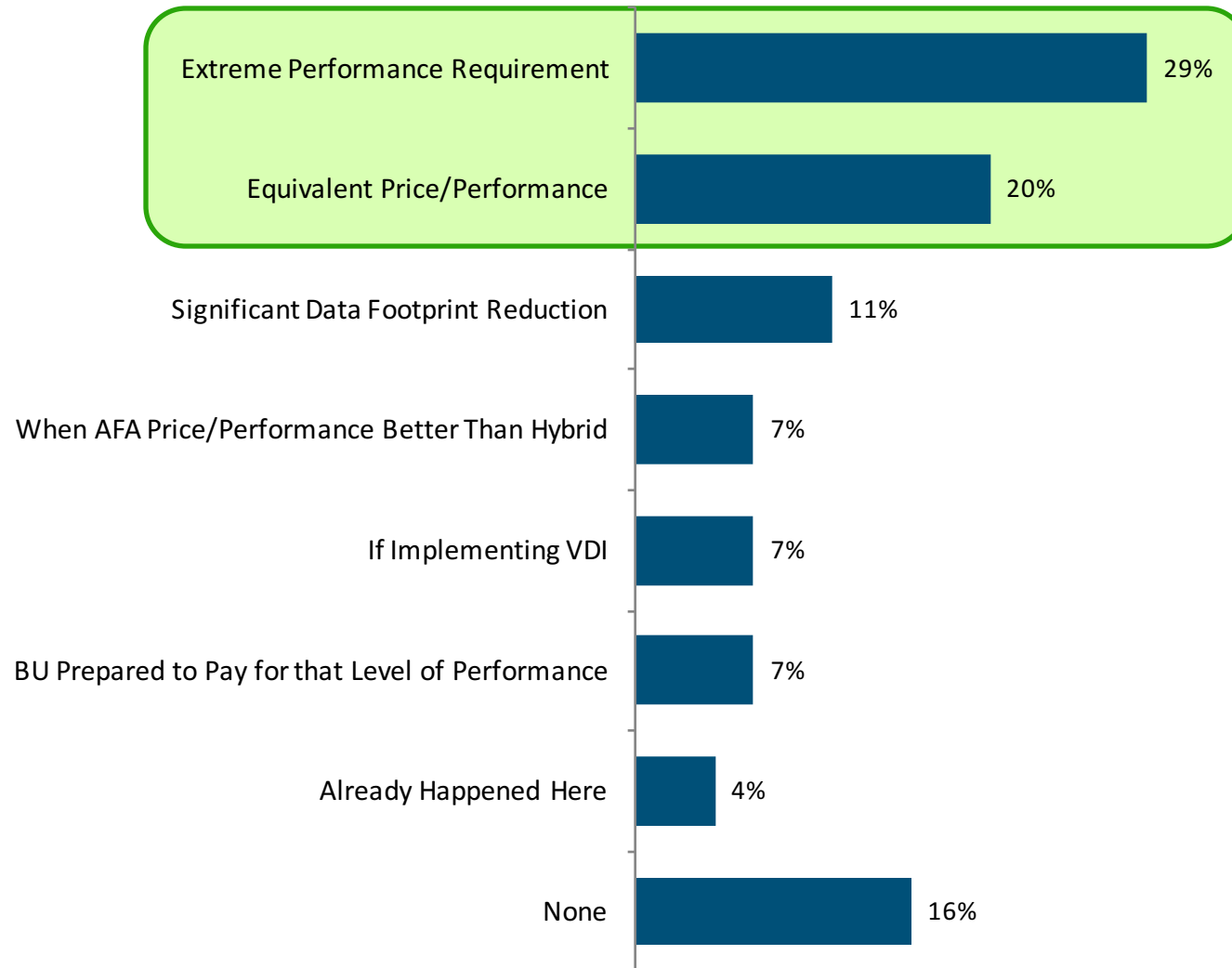


1H '15



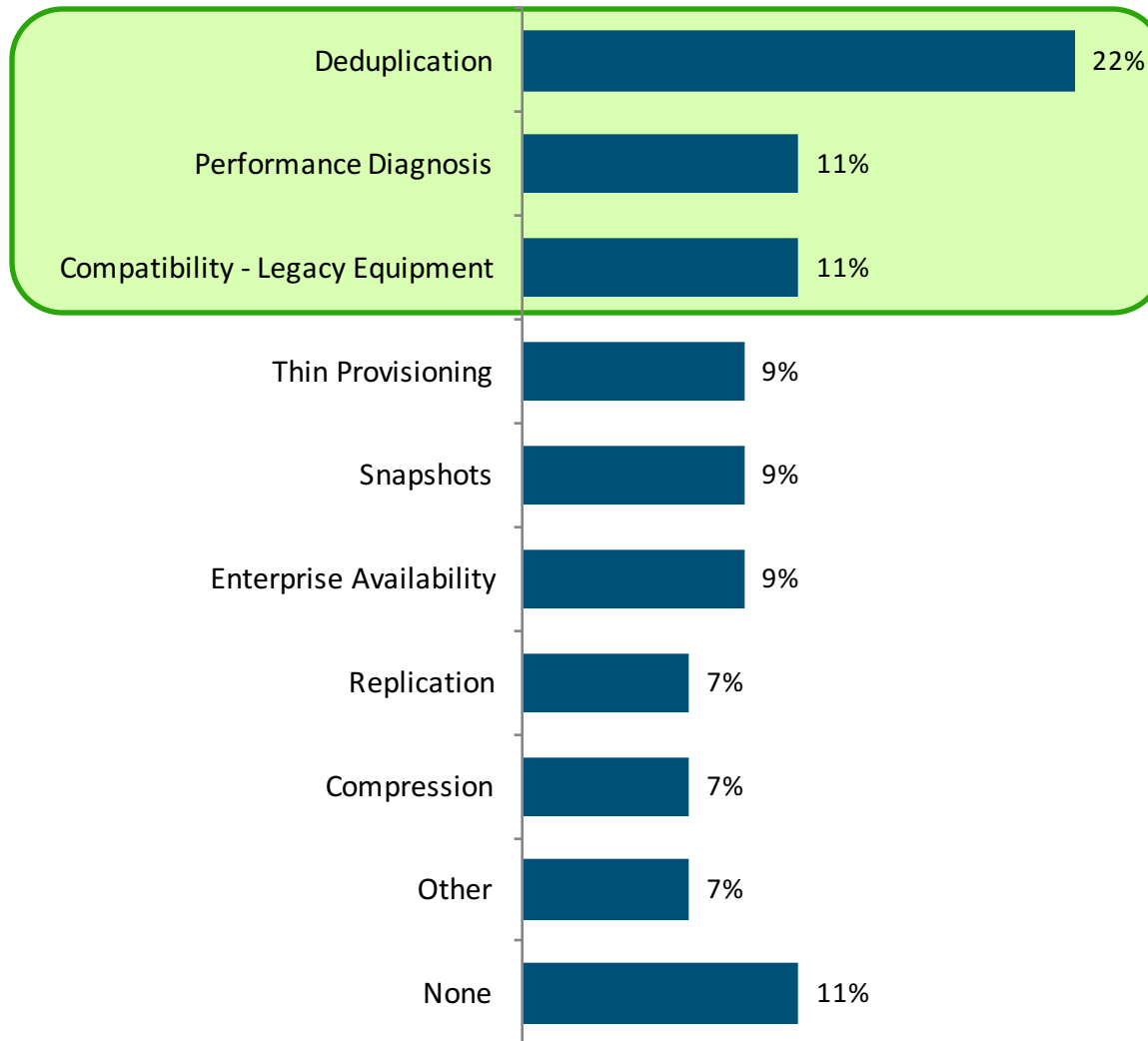
# All-flash Array: Drivers to AFA Replacing Legacy Frames

## *AFA will take over capacity when price-equivalent*



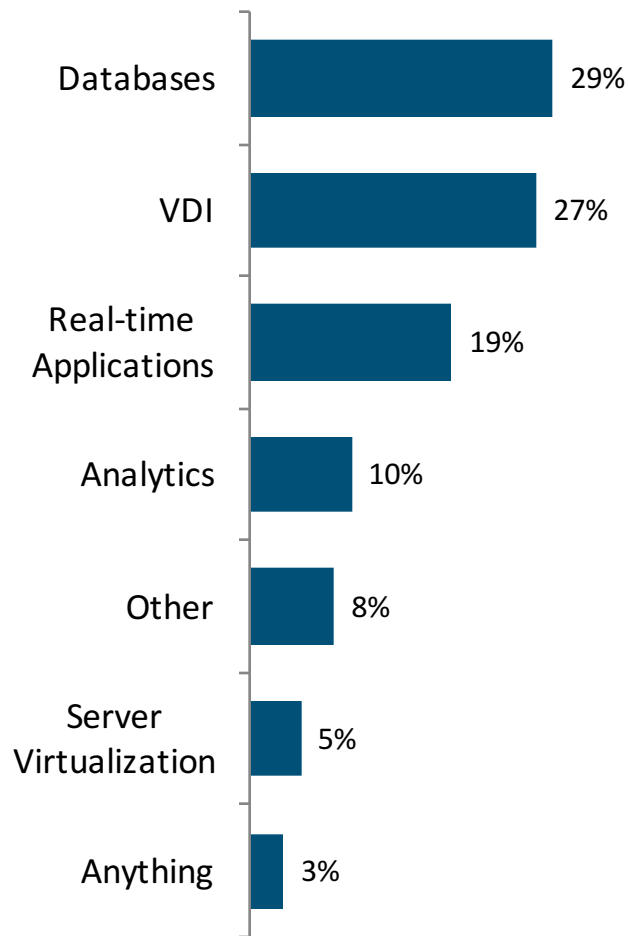
# All-flash Array: Must-have AFA Features

*De-dupe, diagnosis and compatibility are gateway features*

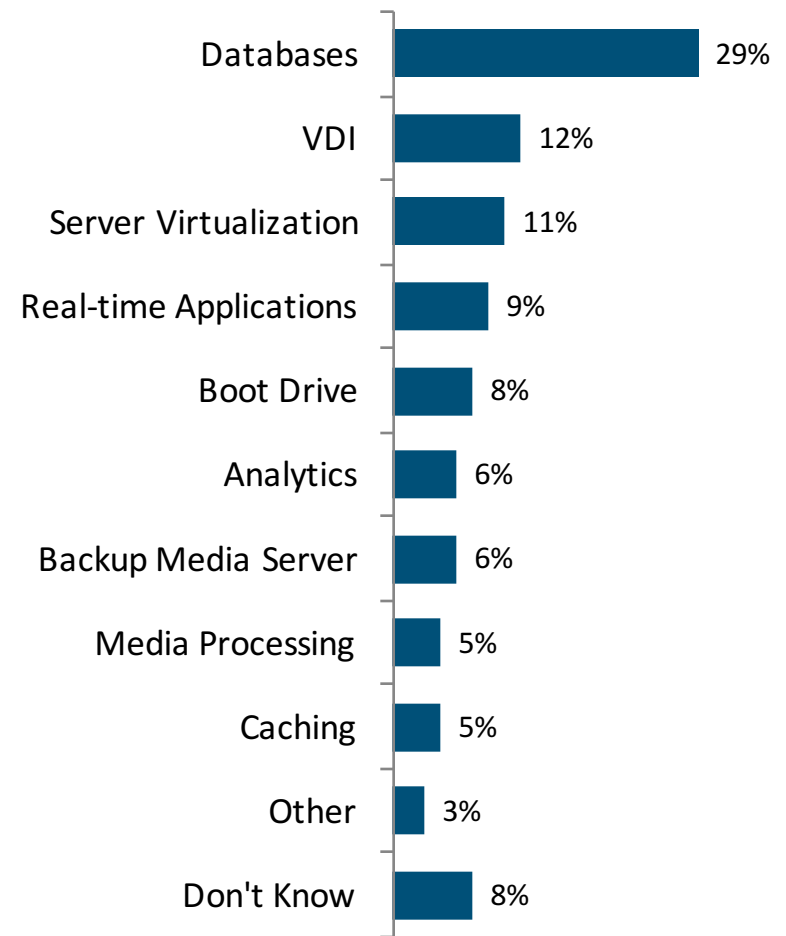


# Primary Use Cases

## All-flash Array



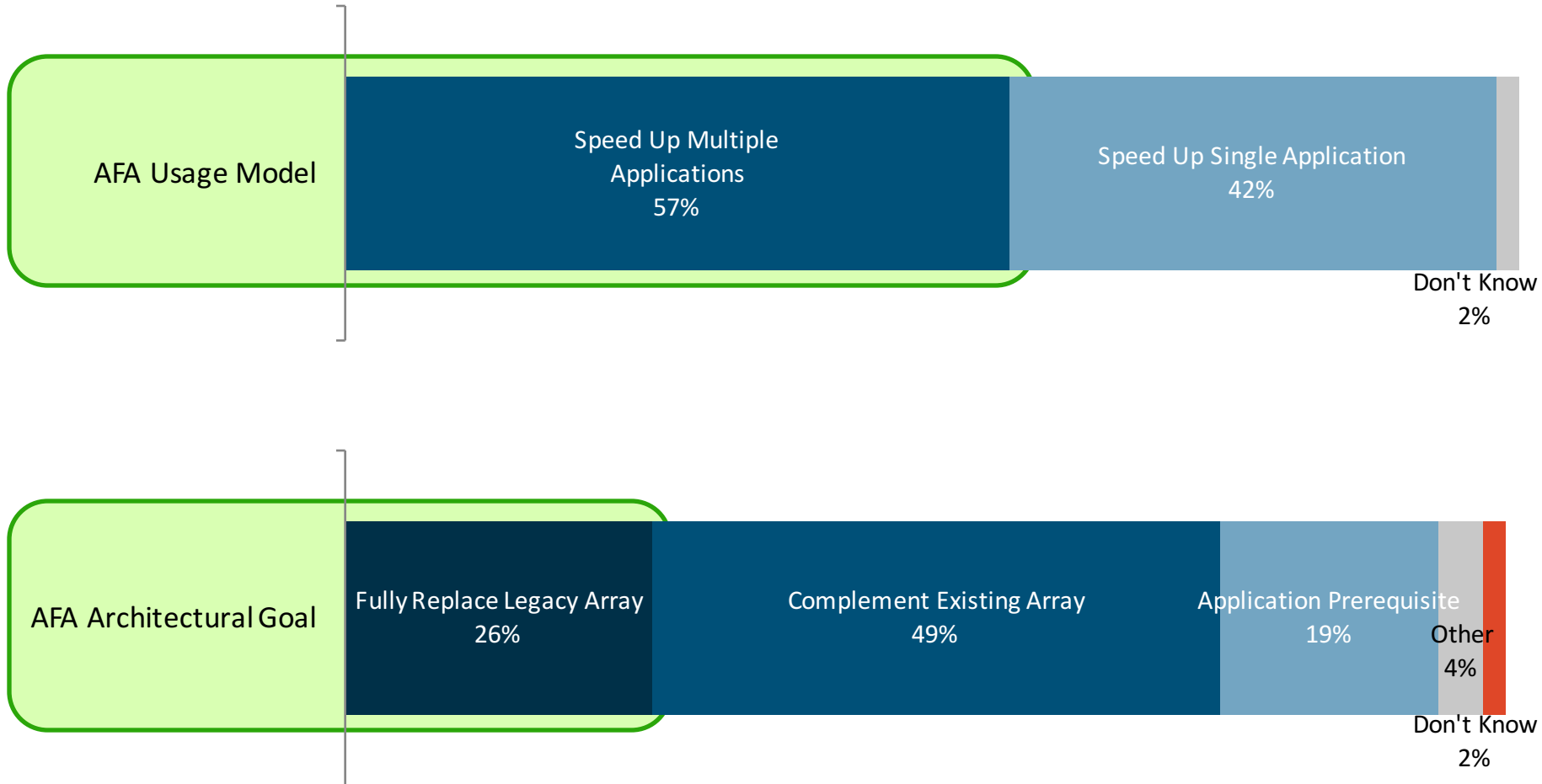
## Flash in Server



Left Chart: Q. If you answered 'in use' for all-flash array, what application(s) are the primary use case? n=64. Right Chart: Q. If you answered 'in use' for flash in servers, what application(s) are the primary use case? n=66

# All-flash Array: Usage and Architectural Models

## AFA moving from niche to general replacement usage

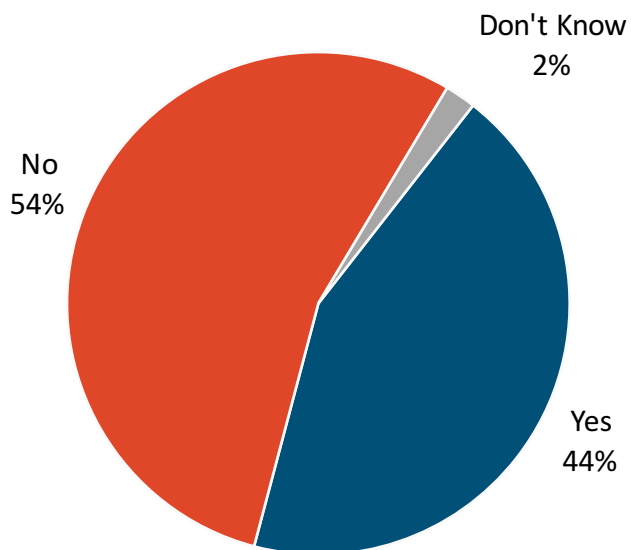


Upper Chart: Q. If you answered 'in use' for all-flash array, which of the following best describes your use case? n=53. Lower Chart: Q. If you answered 'in use' for all-flash array, which of the following best describes your implementation? n=53

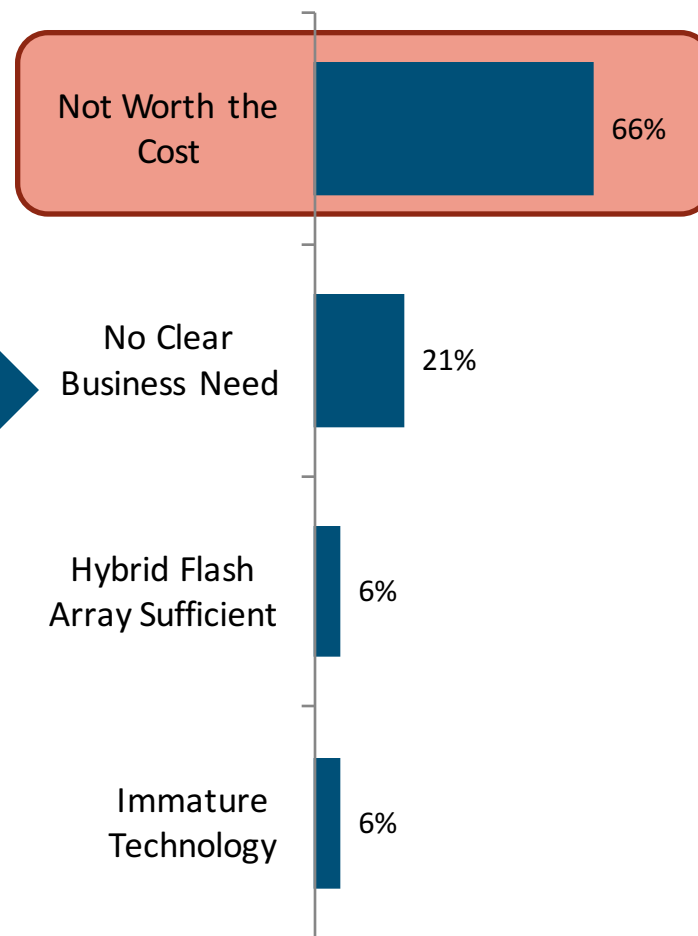
# All-flash Array: Rejection Reasons

## *Price still the lead barrier to adoption*

Have You Considered and Rejected AFA?



Reasons



Left Chart: Q. If you answered 'not in plan' for all-flash array, have you considered and rejected using one? n=100. Right Chart: Q. If yes, please describe why you rejected using an all-flash array, n=47.

# Questions?

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